

Our Neighbourhood

ISSUE 62 / APRIL 2025 MDDI (P) 030/01/2025

BUKIT BATOK | BUKIT BATOK EAST | CLEMENTI | JURONG CENTRAL | JURONG SPRING | TAMAN JURONG | YUHUA



TOGETHER, A BETTER NEIGHBOURHOOD



Going Green with
Jurong-Clementi
Town Council



Pest Patrol:
All Hands on Deck
to Keep our Estate
Pest-Free



Building Healthier
Homes Together

Your MP's Meet-The-People Sessions

议员接见选民活动

JURONG GRC 裕廊集选区



Mdm Rahayu Mahzam
拉哈尤女士

Minister of State
Ministry of Digital Development and
Information & Ministry of Health
数码发展及新闻部兼卫生部政务部长

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BUKIT BATOK EAST



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TAMAN JURONG



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CLEMENTI

YUHUA SMC 裕华单选区



Ms Grace Fu
傅海燕女士

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YUHUA

BUKIT BATOK SMC 武吉巴督单选区



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BUKIT BATOK



Xie Yao Quan 谢曜全 சியே யாங் சுவான்
Chairman, Jurong-Clementi Town Council
Pengerusi, Majlis Bandaran Jurong-Clementi
裕廊-金文泰镇理事会主席
தலைவர், ஜூரோங்-கிளமென்டி நகர மன்றம்

I am truly encouraged by the strong sense of community that thrives in our neighbourhood. Your active involvement in initiatives like tree planting and litter picking has transformed Jurong-Clementi into a more vibrant, sustainable, and connected community. These efforts are a powerful reminder that when we come together, we can create significant change and enhance everyone's quality of life.

In this newsletter, we take you behind the scenes to show how we work together to keep our estates looking and feeling their best. From the daily maintenance of our corridors and pest control management to partnering with agencies to support those in need, we are always focused on improving our shared spaces and fostering an inclusive community. After all, a well-maintained estate is not just about upkeep — it is about creating a living environment where everyone feels a true sense of belonging.

For our older estates, the Neighbourhood Renewal Programme (NRP) breathes new life into these spaces by offering modern amenities and essential upgrades. We have introduced numerous improvements, including new facilities, extensive repainting, and repair work. Additionally, the lifts have undergone enhancement and replacement as part of the lift upgrade programme. These efforts ensure that our estates remain vibrant and inclusive, and continue to provide residents with an enhanced quality of life in the place they call home.

We hope you enjoy this newsletter, which shares stories that highlight the heart of our community and the collective efforts that make Jurong-Clementi such a special place to live.

WE WANT TO HEAR FROM YOU

Your feedback is important.



Note: Suggestions will be evaluated and implemented if they are feasible.



Scan the QR code to share your thoughts.

我深受我们社区浓厚的邻里意识所鼓舞。你们积极参与植树和捡拾垃圾等活动，使裕廊-金文泰成为一个更加充满活力、可持续发展和紧密相连的社区。这些努力深深地提醒我们，只要我们齐心协力，就能带来极有意义的改变，提高每个人的生活质量。

在本期通讯中，我们将带您了解我们如何努力地让社区保持最佳状态。从日常的走廊维护和虫害防治管理，到与机构合作为有需要的人提供支援，我们始终致力于改善我们的共享空间，营造一个包容的社区。毕竟，一个维护良好的社区不仅仅是日常维护，而是要建设一个让每个人都能有真正归属感的生活环境。

对于老旧社区，通过“邻里更新计划”（NRP）我们提供现代化设施和必要的升级改造，为这些空间注入新的活力。我们进行了多项改进，包括新建设施、大面积重新粉刷和维修工作。此外，作为电梯升级计划的一部分，我们还对电梯进行了改进和更换。这些努力确保我们的社区保持活力和包容性，并继续为居民在他们称之为家的地方提供更高的生活质量。

我们希望您能喜欢这期通讯，其中分享的故事突出了社区的核心精神，以及使裕廊-金文泰成为如此特别居住区的集体努力。

Saya benar-benar terdorong oleh semangat kukuh kemasyarakatan yang mekar di kawasan kejiranan kita. Penglibatan aktif anda dalam inisiatif seperti penanaman pokok dan pemungutan sampah telah mengubah Jurong-Clementi menjadi masyarakat yang lebih bertenaga, mampan dan terhubung. Usaha ini adalah peringatan yang kuat bahawa apabila kita bersatu, kita boleh mencipta perubahan yang ketara dan meningkatkan kualiti hidup semua orang.

Dalam surat berita ini, kami membawa anda ke belakang tabir untuk menunjukkan cara kami bekerjasama untuk memastikan estet kita kelihatan dan berasa terbaik. Daripada penyelenggaraan harian koridor dan pengurusan kawalan perosak hinggalah bekerjasama dengan agensi untuk membantu mereka yang memerlukan, kami sentiasa memberi tumpuan untuk menambah baik ruang bersama kita dan memupuk masyarakat yang inklusif. Lagipun, estet yang diselenggara dengan baik bukan hanya tentang pemeliharaan — ia adalah tentang mewujudkan persekitaran hidup di mana semua orang merasakan semangat kekitaan yang sebenar.

Untuk estet-estet lama kita, Program Pembaharuan Kejiranan (NRP) memberi nafas baharu kepada ruang ini dengan menawarkan kemudahan moden dan peningkatan penting. Kami telah memperkenalkan pelbagai penambahbaikan, termasuk kemudahan baharu, pengecatan semula yang meluas dan kerja pembaikan. Selain itu, lif telah melalui peningkatan dan penggantian sebagai sebahagian daripada program naik taraf lif. Usaha ini memastikan estet-estet kita kekal bertenaga dan inklusif, dan terus menyediakan penduduk dengan kualiti hidup yang dipertingkatkan di tempat kediaman yang mereka panggil rumah.

Kami harap anda menikmati surat berita ini, yang berkongsi cerita yang menyerlahkan jiwa masyarakat kita dan usaha kolektif yang menjadikan Jurong-Clementi tempat yang istimewa untuk didiami.

நம்முடைய வட்டாரத்தின் வலுவான சமூக உணர்வு எனக்கு மிகுந்த ஊக்கமளிக்கிறது. மரம் நடுதல் மற்றும் குப்பைகளை அகற்றுதல் போன்ற முயற்சிகளில் குடியிருப்பாளர்களாகிய உங்கள் ஆர்வமுள்ள ஈடுபாடு ஜூரோங்-கிளெமென்டியை இன்னும் உயிர்ப்பான், நிலைத்தன்மையுள்ள, மற்றும் இணைந்த சமூகமாக மாற்றியுள்ளது. நாம் ஒன்றாக இணைந்து செயல்படும்போது முக்கியமான மாற்றங்களை உருவாக்கி அனைவரின் வாழ்க்கைத் தரத்தையும் மேம்படுத்த முடியும் என்பதற்கு இது ஒரு வலுவான உதாரணமாகும்.

இந்த செய்திமடலில், நம் குடியிருப்புகளை அழகாகவும் வசதியாகவும் வைத்திருக்க எங்கள் குழு எவ்வாறு இணைந்து பணியாற்றுகிறது என்பதை எடுத்துக்காட்ட உள்ளோம். நடைபாதைகள் மற்றும் பொதுத்தடங்கள் ஆகியவற்றின் தினசரி பராமரிப்பு, பூச்சி கட்டுப்பாட்டு மேலாண்மை முதல் தேவையுள்ளவர்களுக்கு ஆதரவு அளிக்கத் தொடர்புடைய அமைப்புகளுடன் இணைந்து செயல்படுத்தல் போன்ற பணிகள் வரை நம்முடைய பகுதியை மேம்படுத்தும் முயற்சிகளில் நாங்கள் தொடர்ந்து ஈடுபட்டுள்ளோம். ஏனெனில், நன்கு பராமரிக்கப்பட்ட குடியிருப்பு என்பது வெறும் வட்டார பராமரிப்பு பணிகளை மட்டும் குறிப்பதல்ல — அதில் வசிக்கும் ஒவ்வொருவரும் உரிமை உணர்வுடன் வாழும் தூழல் உருவாக்குவதே ஆகும்.

பழைய குடியிருப்புகளை புதுப்பிக்க, சுற்றுப்புற புதுப்பித்தல் திட்டத்தின் மூலம் நவீன வசதிகள் மற்றும் அத்தியாவசிய மேம்பாடுகள் வழங்கப்படுகின்றன, இதன் மூலம் இந்த இடங்களுக்கு புத்துயிர் அளிக்கப்படுகிறது. புதிய வசதிகள், விரிவான மறு வண்ணம் தீட்டுதல் மற்றும் பழுதுபார்க்கும் பணிகள் உட்பட பல மேம்பாடுகளை நாங்கள் அறிமுகப்படுத்தியுள்ளோம். மேலும், மின்னூக்கி மேம்பாட்டு திட்டத்தின் கீழ், மின்னூக்கிகள் மேம்படுத்தப்பட்டதுடன், அவை தேவைக்கேற்ப மாற்றப்பட்டுள்ளன. இந்த முயற்சிகள் நமது வட்டாரத்தை துடிப்பானதாகவும், அனைவரையும் உள்ளடக்கியதாகவும் வைத்திருக்க உறுதிசெய்கின்றன. மேலும் குடியிருப்பாளர்கள் தாங்கள் வசிக்கும் இடத்தில் உயர்ந்த தரமான வாழ்க்கையை வாழ இவை வழிவகுக்கின்றன.

ஜூரோங்-கிளெமென்டியை வாழ்வதற்கு ஒரு சிறப்பான இடமாக மாற்றும் கூட்டு முயற்சிகளை பற்றியும் நமது சமூகத்தின் நிகழ்வுகளை எடுத்துக்காட்டும் கதைகளைப் பற்றியும் பகிர்ந்து கொள்ளும் இந்த செய்திமடல் உங்களுக்குப் பிடிக்கும் என்று நம்புகிறோம்.

Going Green with Jurong-Clementi Town Council

There has been a significant rise in community events aimed at fostering cleaner and greener neighbourhoods. These events, which encourage active participation from residents, play a crucial role in keeping our estates litter-free and environmentally sustainable.

Here are some recent highlights from the Jurong-Clementi area:

Cultivating A Green and Sustainable Living in Yuhua Community

On 21 September 2024, residents of Yuhua participated in a tree planting and litter-picking activity at Block 342, Jurong East Street 31, as part of the Clean and Green Singapore campaign.

At the event, Ms Grace Fu, Minister for Sustainability and the Environment, Minister-in-charge of Trade Relations, and MP for Yuhua SMC, reiterated Singapore's commitment to environmental sustainability and shared ways for residents to embrace biodiversity and care for the environment.

During the event, Ms Fu planted a *Brachychiton acerifolius*, also known as the Illawarra Flame Tree, due to its spectacular flowering characteristic and scarlet red blooms. Residents also planted shrubs along shared pathways. Additionally, the new I-Bin initiative at Yuhua enables residents to dispose of recyclable waste responsibly, further supporting sustainable living.



Ms Grace Fu with residents of Yuhua



Ms Grace Fu with a team from ALBA



Mr Shawn Huang with residents of Taman Jurong and volunteers



Mr Shawn Huang with residents of Jurong Spring and volunteers

Planting New Roots at Jurong Spring and Taman Jurong

In Jurong Spring, residents gathered at Block 524, Jurong West Street 52, on 12 October 2024, for a tree planting event led by Mr Shawn Huang, Senior Parliamentary Secretary, Ministry of Education & Ministry of Finance, and MP for Jurong GRC. A *Lagerstroemia indica* tree, known for its vibrant flowers, was planted to beautify the area.

On the same day, at Block 321, Tah Ching Road in Taman Jurong, Mr Huang joined Taman Jurong residents to plant a *Salix babylonica*, a tree valued for its medicinal properties. Such initiatives will enhance the greenery and contribute to a greener, more sustainable future.

Sprucing up Jurong Central!

To promote a litter-free environment, Jurong Central conducts regular litter-picking activities. On 29 September 2024, residents collected 20 kg of trash between Blocks 490 and 493A, Jurong West Street 41, during their litter-picking activity.

Additionally, on 27 October 2024, a tree planting event commemorated the completion of the Neighbourhood Renewal Programme (NRP) at Block 332, Jurong East Avenue 1, and Mr Xie Yao Quan, MP for Jurong GRC, led residents in planting *Dendrobium umbellatum*, a tropical tree that grows up to 6 meters tall.



Mr Xie Yao Quan with LTA and contractor representatives of Jurong Central



Residents of Jurong Central and Jurong-Clementi Town Council officers

Keeping Bukit Batok East Clean and Green

On 27 October 2024, more than 60 residents and volunteers gathered at Block 254A, Bukit Batok East Avenue 4, for a community breakfast and litter-picking activity. Together with them were Mdm Rahayu Mahzam, Minister of State, Ministry of Digital Development and Information & Ministry of Health, and MP for Jurong GRC. During the event, she highlighted the importance of preventing mosquito breeding and urged residents to support conservancy workers in mosquito prevention efforts by keeping the common areas clean.

On 2 November 2024, together with residents of Bukit Batok East, Mdm Rahayu planted *Lagerstroemia indica* trees in a tree-planting exercise event held at Block 288C, Bukit Batok Street 25, to further enhance the estate's greenery and biodiversity.



Mdm Rahayu Mahzam with a group of parents at Tree Planting event



Mdm Rahayu Mahzam with a group of residents of Bukit Batok East



Mr Murali Pillai with residents and community leaders



Mr Murali Pillai with residents and volunteers of Bukit Batok and Jurong-Clementi Town Council officers

Roots of Change in Bukit Batok

Bukit Batok SMC held its annual Tree Planting Day on 9 November 2024. Mr Murali Pillai, Minister of State, Ministry of Law & Ministry of Transport, and MP for Bukit Batok SMC, joined a group of residents to plant *Kopsia arborea* Blume, a subtropical tree that is free-flowering.

Rooting for a Greener Future in Clementi

Residents of Clementi joined Dr Tan Wu Meng, MP for Jurong GRC, in a tree planting exercise on 27 October 2024 at Block 428, Clementi Avenue 3. Together, they planted *Monoon longifolium*, a subtropical tree native to India and Sri Lanka that can potentially grow up to 20 meters tall.



Dr Tan Wu Meng with residents of Clementi and Jurong-Clementi Town Council officers

Neighbourhood Renewal Programme Brings an Elevated Fitness Platform, Covered Linkways, and More to Block 331 to 338 and 340 Jurong East Ave 1

The recent completion of the Neighbourhood Renewal Programme (NRP) at Jurong Central, introduces new facilities that enhance the community's convenience and lifestyle.



Mr Samuel Soh guiding a resident on the proper way of using the climbing machine



Mr Xie Yao Quan with residents of Jurong Central at the new Multi-Purpose Hall

Elevating the Health and Wellness of Residents

A previously underutilised plot of land has been transformed into an elevated fitness platform catering to residents of all fitness levels. At the launch, healthcare professionals Mr Royston Ng (Head, Physiotherapy, Jurong Community Hospital) and Mr Samuel Soh (Physiotherapist, Ng Teng Fong General Hospital) guided Jurong Central residents in using the equipment safely and effectively.

Connecting Our Neighbourhood

Four new covered linkways provide weather-protected access between blocks, the Jurong Polyclinic, and bus stops, while two new drop-off points at Blocks 332 and 336, Jurong East Avenue 1, shelter residents during wet weather.



New Covered Linkway from Blk 330 & 331 Jurong East Ave 1



New Covered Linkway from Blk 331 & 332 Jurong East Ave 1



New Covered Linkway from Blk 340 to Blk 329 Jurong East Ave 1



New Drop-Off Point at Blk 336 Jurong East Ave 1



New Drop-Off Point at Blk 332 Jurong East Ave 1



New Elevated Fitness Platform at Blk 332 Jurong East Ave 1

A New Community and Recreation Zone

The newly revamped Community and Recreation Zone provides residents with an exciting array of facilities designed to foster connection, recreation, and well-being. The upgraded hardcourt now includes playground game markings such as tic-tac-toe and hopscotch, among others.

The highlight of the NRP is the brand-new Multi-Purpose Hall, a social space that caters for various community events, fitness classes, and social gatherings. It also functions as a covered badminton court.

With these modern additions, the Community and Recreation Zone has become a vibrant centrepiece of the neighbourhood, encouraging residents to connect, stay active, and enjoy their shared space. Whether for sports, fitness, or social gatherings, these enhanced facilities are set to elevate the lifestyle and sense of belonging for all.



New Community and Recreation Zone at Blk 340 Jurong East Ave 1



New Multi-Purpose Hall with Badminton Court beside Blk 340 Jurong East Ave 1

Taman Jurong to Undergo Major Enhancements with Two Neighbourhood Renewal Programmes



Mr Shawn Huang (centre) with residents of Taman Jurong and Jurong-Clementi Town Council team

Taman Jurong residents can look forward to exciting changes and significant upgrades to their precincts as two Neighbourhood Renewal Programmes (NRPs) are set to transform the community.

The NRP initiative, introduced in 2007 as part of the Housing and Development Board's (HDB) strategy to engage residents in shaping their neighbourhoods, is fully funded by the Government and implemented by the Town Councils.

The NRP focuses on enhancing the living environment through precinct upgrades, encompassing multiple blocks within the selected neighbourhoods. In Taman Jurong, Blocks 345 to 355 at Kang Ching Road/Corporation Drive and Blocks 357 to 363, 364 (MSCP), and 365 to 369 at Yung An Road/Corporation Drive have been selected for the NRP.



Residents looking at the exhibition panels displayed at the void deck of Blk 345 Kang Ching Rd



Residents looking at the exhibition panels displayed at the void deck of Blk 358 Yung An Rd



Residents voting at the Public Consultation Exhibition at Blk 345 Kang Ching Rd for the NRP plan



Residents voting at the Public Consultation Exhibition at Blk 358 Yung An Rd for the NRP plan

The Public Consultation Exhibition was held from 9 to 17 November 2024 at the void decks of Block 358, Yung An Road, and Block 345, Kang Ching Road. Residents were invited to view detailed plans for the upgrades, including display boards showcasing the proposed improvements.

The event was graced by Mr Shawn Huang, Senior Parliamentary Secretary, Ministry of Education & Ministry of Finance, and MP for Jurong GRC, who took the opportunity to interact with residents and address their feedback.

More than 75% of residents have expressed enthusiasm about the upcoming changes, which are expected to enhance their quality of life. The upgrades aim to foster stronger community bonds while creating a more inclusive, accessible, and vibrant living environment.

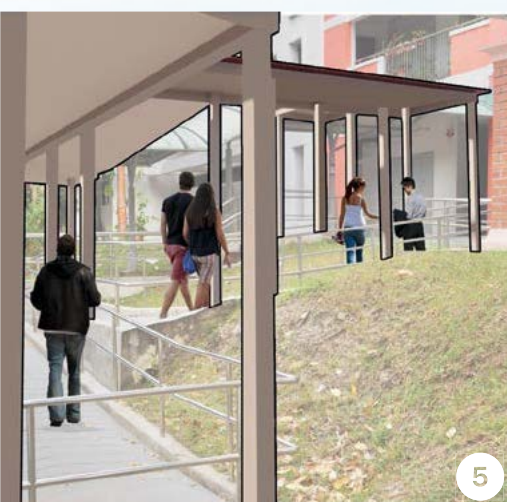
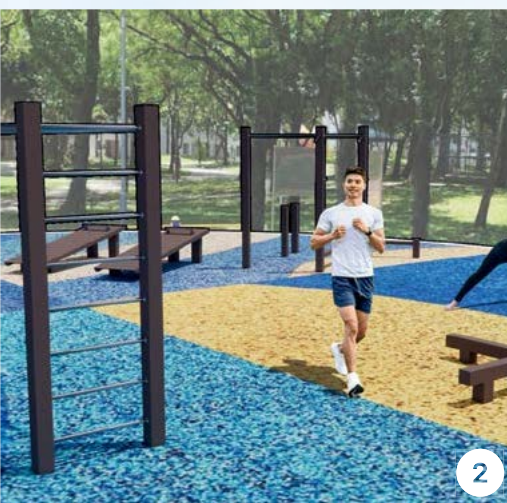
Key Enhancements for Blocks 345 to 355, Kang Ching Road/Corporation Drive

- New Allotment Garden in front of Blk 348
- Enhanced Playgrounds and Open Spaces between Blks 349, 350, 351, 352, and 353
- New Neighbourhood Marker at Blk 350
- New High and Low Linkways connecting Blks 348, 351, and 352
- New Drop-Off Porches at Blks 353, 351, and between Blks 349 and 351
- Upgraded Pavilions between Blks 351, 352 and 355
- Improved Senior Citizen Corner at Blk 350, along with upgraded common area seating
- New Wayfinding Elements at Lift Lobby and Drop-Off Points
- Upgraded Study Corner at Blk 354

Key Enhancements for Blocks 357 to 363, 364 (MSCP), 365 to 369, Yung An Road/Corporation Drive

- Upgraded Playgrounds and Fitness Corners for multi-ages, including a dedicated 2–5-year-old playground at Blk 358
- New Drop-Off Points at Blks 359 and 365
- New Neighbourhood Marker at Blk 367
- New Banner Structures along Kang Ching Rd/Corporation Dr
- New Barrier-Free Accessibility (BFA) Ramp with Shelter connecting to an existing linkway at Blk 364.
- Upgraded Open Spaces between Blocks 365 to 368 and in front of Blks 362 and 363
- Replacement of Jogging Track Flooring
- Enhanced Residents' Corner at Blk 359, upgraded letterboxes
- New Wayfinding Elements at Lift Lobby and Drop-Off Points

New Amenities Coming Your Way!



1. Construction of Sport-In-Precinct at the Existing Field beside Block 212 Jurong East St 21
2. Upgrading of Existing Adult Fitness Corner near Block 287C Jurong East St 21
3. Upgrading of Children Playground & Multi-Gen Fitness Corner at Block 441B Clementi Ave 3
4. Construction of Sheltered Ramp between Block 159 and 163 Yung Ping Road
5. Construction of Low Shelter over BFA Ramp from Block 628 Bukit Batok Central leading to Bus Stop
6. Construction of High and Low Covered Linkway from Block 311 Jurong East St 32 to Jurong Primary School
7. Construction of High and Low Covered Linkway from Block 528 to Jurong Spring Community Club



INTERESTED TO FIND OUT MORE?

Scan this QR code to view our **JRTC 5-Year Master Plan Special Edition** publication.

Giving Old Lifts a New Life

Thanks to the Lift Replacement Programme (LRP), residents of Bukit Batok, Bukit Batok East and Taman Jurong can now enjoy smoother, safer, and more efficient lifts. A total of 66 lifts were replaced, with work having started on 1 March 2023 and completed ahead of schedule on 22 January 2025. The new lifts come with improved safety features, faster speeds, and a larger capacity, improving convenience for all residents.

We spoke to Mr Yim, Project Engineer from EM Services, to learn more about these improvements.

Q What is the Lift Replacement Programme (LRP)?

A: Due to their age, older lifts are more prone to frequent faults and parts obscurity. LRP addresses this by replacing them with newer lifts that are faster, more efficient, and more reliable. These lifts comply with the latest standards set by the Building and Construction Authority. Additionally, they leverage the latest technologies to improve safety and reliability while providing a smoother experience for the residents.

Q How many lifts were upgraded so far?

A: A total of 66 lifts in Bukit Batok, Bukit Batok East, and Taman Jurong have been replaced under this programme.



Fun Facts About Your New Lifts!

- 66 lifts replaced in Bukit Batok, Bukit Batok East and Taman Jurong – better, faster, and safer!
- Speed: 120m/minute – faster than before!
- More safety features with the latest technology
- Bigger capacity – Lift B now fits 10 people (up from 8)

Q What new features can residents expect?

A: The lifts now have the latest safety features, a full-body mirror for wheelchair and PMD users, brighter lighting, and notice boards for community updates. They also have an emergency power supply that lasts up to four hours in case of outages.

Q Were there any challenges during the upgrade?

A: Some noise and dust were unavoidable, but most residents understood. We worked efficiently and even completed the project ahead of schedule!



Bukit Batok LRP Project Engineer Mr Yim sharing about the lift improvements

Q How do the new lifts address safety concerns?

A: The older lifts had more frequent breakdowns and took longer to repair. With new technology, faults will be less common and quicker to fix when they occur.

Q How was this programme funded?

A: The programme was fully funded by the Town Council.

Q Any final message for residents?

A: We hope you enjoy the new lifts! They're cleaner, brighter, and more spacious.

Mr Murali Pillai and the Lift Team were on-site inspecting the final batch of LRP lifts

Pest Patrol: All Hands on Deck to Keep our Estate Pest-Free



Thermal fogging in open space areas when necessary

Nobody likes uninvited guests, especially the kind that buzz, scurry, or skitter in the dark. That is why Jurong-Clementi Town Council always strives to keep common pests like mosquitoes, rodents, cockroaches, and pigeons under control. With a structured pest control plan, regular inspections, and a little help from residents, we can all enjoy a cleaner, healthier environment. Here is a closer look at how the Town Council ensures effective pest control.

01

Q: How are common pest issues in Jurong-Clementi managed?

The Town Council has a structured pest control regime. Appointed pest control operators conduct regular inspections, which help identify and address pest issues early.



Checks on common drains, desilting, and removal efforts



Checks on inspection chambers, lightning conductor pits, pump rooms, water tanks, and rooftops for mosquito breeding



Mosquito control

- Removing stagnant water
- Weekly oiling of drains and water bodies
- Using *Bacillus thuringiensis israelensis* (BTI) insecticide granules in drains
- Litter picking to prevent water pooling

Rodents control

- Sealing of burrows to cut off nesting sites
- Baiting and use of glue boards to trap rodents
- Culling where necessary



Cockroach control

- Quarterly fumigation of bin chutes to prevent infestations

Piegon management

- Clearing of food litter to reduce food sources
- Controlled culling in areas with excessive pigeon populations



Periodic reports are also conducted for disease-carrying vectors like mosquitoes and rodents to ensure continued efficacy of measures.

02

Q: Are there any adjustments that need to be made to pest control efforts?

Yes, the Town Council continuously adjusts its pest control strategies based on reports from the National Environment Agency and resident feedback. Targeted treatments and enhanced monitoring help address high-risk areas more effectively.

Pest activity can also vary with environmental factors, such as rainy weather increasing mosquito breeding. To counter seasonal changes, the Town Council adjusts its pest control measures accordingly, ensuring year-round prevention efforts.

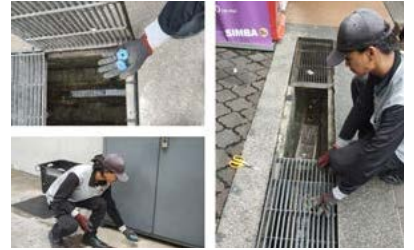


Night inspections and rat culling at HDB commercial units and coffee shops

03

Q: What happens when residents report pest sightings?

When a pest sighting is reported, the Town Council activates its pest control contractors to inspect the affected area and apply necessary treatments. Resident feedback helps us monitor trends and improve pest control strategies.



Placement of rodent baits and trapping cages in perimeter drains and gas cylinder cabinets

04

Q: What should residents do to help keep their neighbourhood pest-free?

Residents play a crucial role in pest control. Simple actions can make a big difference.

Mosquito prevention:

B	L	O	C	K
Break up hardened soil	Lift and empty flowerpot plates	Overturn pails and wipe their rims	Change water in vases	Keep roof gutters clear and places BTI insecticide

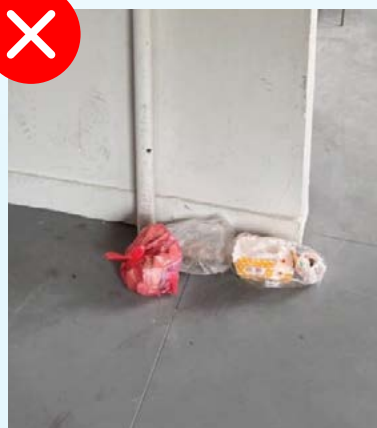
Rodents, cockroach, and pigeon control:



Ensure proper food
waste disposal



Clean up the area
after feeding stray
animals



Do not leave litter on the floor or outside the bin



Do not leave food offerings on the ground after prayers

Pest control is a team effort. The Town Council is committed to keeping the estate pest-free, but we need everyone's help. Together, we can create a cleaner and healthier living environment.

Keeping Our Town Clean

Maintaining a clean and hygienic living environment is essential for residents' well-being. At Jurong-Clementi Town Council, our cleaning team works hard behind the scenes to keep shared spaces sparkling. From daily cleaning routines to tackling cleanliness challenges, their efforts keep the estate clean, safe, and pleasant for all.

But what exactly goes into keeping our town clean? We answer some of your common questions about our cleaning efforts.



What does the cleaning team do?



Regular Cleaning

High-traffic areas such as corridors, staircases, and lift lobbies are swept, mopped, and sanitised to prevent dirt buildup and the spread of germs.



Waste Management

Communal bins and collection points are maintained to prevent overflow and ensure proper waste disposal.



Deep Cleaning and Maintenance

Pressure washing is used to remove stubborn stains in outdoor areas. Playgrounds, car parks, and green spaces receive regular upkeep.



Pest Control

The team monitors and addresses potential pest breeding grounds to prevent infestations.



Bulky Item Removal

Residents can request assistance for the proper disposal of large items like furniture and appliances.



Specialised Cleaning

Market areas, hawker centres, and public toilets require intensive sanitisation, grease removal, and deep scrubbing with specialised equipment and cleaning agents.





How does the Town Council adapt its cleaning strategies?

The Town Council tracks feedback trends to identify areas with recurring cleanliness concerns and focuses efforts accordingly. Some changes made recently include:



Increased Cleaning Frequency

High-traffic areas like hawker centres, playgrounds, and public spaces are cleaned more often to maintain hygiene.



High-Touch Surface Disinfection

Lift buttons, handrails, and public seating areas continue to be sanitised regularly, a practice introduced during the pandemic.



Night-Time Cleaning

Some cleaning operations now take place during off-peak hours to minimise disruption while ensuring thorough maintenance.



Stricter Quality Checks

More frequent inspections and roll calls ensure that cleaning standards remain high.



What are the biggest cleanliness challenges?



Littering

Food wrappers, cigarette butts, and other trash make public spaces messy and attract pests. Our cleaning team conducts daily patrols to manage this, but a little help from residents goes a long way!



Corridor Clutter

Leaving bulky items in common corridors makes cleaning difficult and creates hygiene risks, such as stagnant water that attracts pests. Additionally, it obstructs escape routes, potentially delaying evacuation and putting lives at risk.



Pigeon Feeding

Pigeons may seem harmless, but feeding them increases their numbers. Their droppings can stain walkways and benches, and cleaning up after them requires extra resources.



How can residents help?



Dispose Waste Properly



Avoid Littering and Pigeon Feeding



Report Cleanliness Issues



Keep Corridors Clear and Maintain a 1.2m Clearance for Emergency Evacuation



A clean environment is more than just visually appealing; it fosters community pride and enhances everyone's quality of life. Let us work together to create a town we are proud to call home!

Building Healthier Homes Together

Since 2013, JurongHealth Campus’ Healthy Home initiative has helped improve the living conditions of disadvantaged residents in Singapore’s western region. Organised annually by the Community Relations team, the initiative mobilises staff volunteers from Ng Teng Fong General Hospital and Jurong Community Hospital to declutter, clean, and enhance the living conditions of residents in need — just in time for the Lunar New Year.

Beyond just spring cleaning, the volunteers also monitor residents’ well-being. They help organise medications and arrange fall prevention measures to create a safer and more accessible home environment.



This year’s 12th edition of Healthy Home held on 18 January 2025 saw its largest-ever participation. 220 staff volunteers cleaned 22 houses across the southwest district, including Boon Lay, Taman Jurong, Bukit Batok, Jurong East, Jurong West, and Chua Chu Kang. Nine of these homes were located within the Jurong–Clementi Town Council (JRTC).



Recognising the need for additional decluttering support, the Community Relations team partnered with JRTC to coordinate the removal of bulky items from two homes. This collaboration ensured that residents could enjoy a cleaner, safer, and healthier living environment.

Our close collaboration with stakeholders, including social service agencies (SSAs) and the Town Council, is essential in supporting and enabling our hospital volunteers to carry out decluttering and home improvement swiftly and efficiently.

We are grateful for the extra waste disposal bins at the void deck and the additional manpower to help remove bulky items from the beneficiaries' homes. Such collaborative efforts are important in achieving our goal of creating a safer and more comfortable living environment for the residents.

Alwyn Lim, Senior Manager, Community Relations, Ng Teng Fong General Hospital and Jurong Community Hospital



As a Healthy Home volunteer for nine years, I've found that decluttering is one of the biggest challenges we face. The bulky item removal service was a great help as it helped us clear space quickly and better assess the house's condition. It also reassured us that the bulky items would be properly disposed of.

Keith Fung, Senior Staff Nurse, Ng Teng Fong General Hospital

COMPLIMENTARY

BULKY ITEM REMOVAL SERVICE



Service is available **only for HDB residents** of Jurong GRC, Yuhua SMC and Bukit Batok SMC



Limited to 3 items per household per month per trip. Items are to be placed outside the unit on the day of the appointment.



Bookings are to be made at least **3 working days in advance**.



Service is available from **Mondays to Fridays (except Public Holidays)**, between 2pm and 5pm.

Please note that the Bulky Item Removal service **DOES NOT INCLUDE** the following:



RENOVATION DEBRIS



PIANOS



BUILT-IN FIXTURES
(e.g. False ceilings,
kitchen cabinets, etc.)



LARGE FURNITURE
(e.g. 3-door wardrobes,
4-ft cabinets, etc.)

To arrange for bulky item removal,
simply scan the QR code and fill up
the e-form



SCAN ME

TOGETHER, A BETTER NEIGHBOURHOOD

Photo Credit: Goh Jurn Wei



SNAP & SHARE TO KEEP
OUR ESTATE NICE & CLEAN!



SUBMIT YOUR
FEEDBACK ON
MUNICIPAL ISSUES
THROUGH THE
ONESERVICE APP



Available on the
App Store



GET IT ON
Google Play

For urgent assistance after office hours, please call **1800-275 5555 (EMSU)**



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