

Our Neighbourhood

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A publication by
Jurong-Clementi Town Council



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COMMUNITY
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PLACES



SPOTLIGHT



SUSTAINABILITY

Your MP's Meet-The-People Sessions 议员接见选民活动

JURONG GRC 裕廊集选区



Mdm Rahayu Mahzam
拉哈尤女士

Senior Parliamentary Secretary
Ministry of Health & Ministry of Law
卫生部兼律政部高级政务次长

Venue: Blk 241 Bukit Batok East Ave 5
#01-261 S(650241)
Day / Time: Every Monday, 7.30pm
Venue: Blk 208 Jurong East St 21
#01-183 S(600208)
Day / Time: Every 1st Friday, 7.30pm
Email: ms.rahayu.mahzam@gmail.com
Whatsapp: 9853 9557

地点: 武吉巴督东5道第241座组屋
#01-261 新加坡邮区650241
日期 / 时间: 每逢星期一, 晚上7时半
地点: 裕廊东21街第208座组屋
#01-183 新加坡邮区600208
日期 / 时间: 每个月的第一个星期五, 晚上7时半
电邮: ms.rahayu.mahzam@gmail.com
电话: 9853 9557

BUKIT BATOK EAST



Mr Xie Yao Quan
谢曜全先生

Chairman,
Jurong-Clementi Town Council
裕廊-金文泰市镇理事会主席

Venue: Blk 490 Jurong West Ave 1
#01-01 S(640490)
Day / Time: Every Monday, 7.30pm
Email: jurong.central.mps@pap.org.sg
Tel: 6563 5516

地点: 裕廊西1道第490座组屋
#01-01 新加坡邮区640490
日期 / 时间: 每逢星期一, 晚上7时半
电邮: jurong.central.mps@pap.org.sg
电话: 6563 5516

JURONG CENTRAL



Dr Tan Wu Meng
陈有明医生

Venue: Blk 334 Clementi Ave 2
#01-66 S(120334)
Day / Time: Every Monday, 8.00pm
Email: Dr.Tan.W.M@gmail.com
Tel: 6874 5992

地点: 金文泰2道第334座组屋
#01-66 新加坡邮区120334
日期 / 时间: 每逢星期一, 晚上8时
电邮: Dr.Tan.W.M@gmail.com
电话: 6874 5992

CLEMENTI



Mr Shawn Huang
黄伟中先生

Venue: Blk 454 Jurong West St 42
#01-112 S(640454)
Day / Time: Every Thursday, 8.30pm
(Except the 5th Thursday of the month)
Email: jurongspringsg@gmail.com

地点: 裕廊西42街第454座组屋
#01-112 新加坡邮区640454
日期 / 时间: 每逢星期四, 晚上8时半
(除了每月第五个星期四)
电邮: jurongspringsg@gmail.com

JURONG SPRING

Venue: Blk 184 Yung Sheng Road
#01-79 S(610184)
Day / Time: Every Monday, 7.30pm
Email: tamanjurongsg@gmail.com

地点: 永升路第184座组屋
#01-79 新加坡邮区610184
日期 / 时间: 每逢星期一, 晚上7时半
电邮: tamanjurongsg@gmail.com

TAMAN JURONG

YUHUA SMC 裕华单选区



Ms Grace Fu
傅海燕女士

Minister for Sustainability and the Environment
永续发展与环境部长

Venue: Blk 247 Jurong East St 24
#01-02 S(600247)
Day / Time: Every Monday, 7.30pm
Email: yhmps@yahoo.com.sg
Tel: 6561 2617
Whatsapp: 9335 9218

地点: 裕廊东24街第247座组屋
#01-02 新加坡邮区600247
日期 / 时间: 每逢星期一, 晚上7时半
电邮: yhmps@yahoo.com.sg
电话: 6561 2617
Whatsapp: 9335 9218

YUHUA

BUKIT BATOK SMC 武吉巴督单选区



Mr Murali Pillai
穆仁理先生

Venue: Blk 148 Bukit Batok West Ave 6
#01-319 S(650148)
Day / Time: Every Friday, 7.30pm
Email: mpsbukitbatok@gmail.com
Tel: 6561 4656
Whatsapp: 9349 4087

地点: 武吉巴督西6道第148座组屋
#01-319 新加坡邮区650148
日期 / 时间: 每逢星期五, 晚上7时半
电邮: mpsbukitbatok@gmail.com
电话: 6561 4656
Whatsapp: 9349 4087

BUKIT BATOK



Xie Yao Quan 谢曜全 சியே யாவ்சுவான்
Chairman, Jurong-Clementi Town Council
Pengerusi, Majlis Bandaran Jurong-Clementi
裕廊-金文泰市镇理事会主席
தலைவர், ஜூரோங்-கிளமென்டி நகர மன்றம்

We are within our third-quarter of the year, and it is heartening to witness how Jurong-Clementi Town Council (JRTC) has worked together with residents in making our neighbourhood clean, green and a welcoming place for all. I am pleased to share that in the recent Town Council Management Report for the period April 2022 to March 2023, our Town Council scored “Green” band for Estate Cleanliness, Estate Maintenance, Lift Performance and Arrears Management of the Service & Conservancy Charges (S&CC). Thank you for your cooperation. We assure you that our Town Council remains committed in providing its best services to all residents.

In this quarter, we bade a very warm goodbye to Senior Minister Tharman Shanmugaratnam, who has recently retired as an MP in order to run in the upcoming Presidential Elections. We take this opportunity to thank Mr Tharman for his immense contributions to Jurong GRC and Jurong-Clementi Town, and wish him the very best. We will work doubly hard to create and maintain a clean, green and inclusive home for all residents.

The first revision of the S&CC took effect on 1 July 2023, with the second phase starting 1 July 2024. The revision is necessary to ensure the financial sustainability of the Town Council amid rising costs. We are grateful that the Ministry of National Development is also providing special grants, such that the rising cost burden will not be borne solely by residents. Residents will continue to enjoy S&CC rebates by the Government too. We thank residents for their support and understanding. If you are facing financial challenges with the revised S&CC, please do reach out to your MPs at the weekly Meet-the-People Session.

As Singapore celebrates our 58th National Day with the theme “Onward as One”, I take this opportunity to wish all the best for our beloved nation and the people of Singapore. Together, let's build a better neighbourhood.

我们已迈入今年的第三季度。看到裕廊一金文泰市镇理事会与居民共同努力，打造清洁、绿化和舒适的邻里，真是令人欣慰。我很高兴告诉大家，在最近发布的2022年4月至2023年3月的市镇会管理报告中，裕廊一金文泰市镇会在市镇清洁、市镇维修、电梯运作及杂费欠款管理方面都获得了绿色评级。我们感谢大家的配合，并保证裕廊一金文泰市镇会将继续努力，为居民提供最好的服务。

在这一季度，我们与国务资政尚达曼温馨道别。他为了参加即将到来的总统选举，卸下了国会议员的职务。我们感谢他为裕廊集选区和裕廊一金文泰市镇所做的巨大贡献，并祝愿他一切顺利。我们将加倍努力，为居民打造与维护清洁、绿化和包容的家园。

第一阶段的杂费调整在今年7月1日生效，第二阶段则在明年7月1日生效。面对成本高涨的压力，我们不得不调整杂费，确保市镇会财务的可持续性。我们感谢国家发展部提供特别资助，让不断上涨的成本无须完全由居民承担。居民也会继续享有政府提供的杂费回扣。我们感谢大家的支持和谅解。如果你们因杂费调整而面对财务困扰，请在每周的接见选民活动中，向国会议员求助。

我国今年以“齐心向前进”为主题，庆祝独立58年。我祝愿国家和人民一切安好。让我们齐心协力，共创美好家园。

Kita berada dalam suku ketiga tahun ini, dan ia amat menggembirakan menyaksikan bagaimana Majlis Bandaran Jurong-Clementi (JRTC) telah bekerjasama dengan penduduk dalam menjadikan kejiranan kita bersih, hijau dan sebuah tempat yang mengalu-alukan semua. Besar hati saya untuk berkongsi bahawa dalam Laporan Pengurusan Majlis Bandaran bagi tempoh April 2022 hingga Mac 2023 baru-baru ini, Majlis Bandaran kita telah mendapat band “Hijau” untuk Kebersihan Estet, Penyenggaraan Estet, Prestasi Lif, dan Pengurusan Tunggakan Bayaran Perkhidmatan dan Penyenggaraan (S&CC). Terima kasih atas kerjasama anda. Kami memberi jaminan bahawa Majlis Bandaran kita kekal komited untuk memberikan perkhidmatan terbaik kepada semua penduduk.

Pada suku ini, kita mengucapkan selamat tinggal kepada Menteri Kanan Tharman Shanmugaratnam, yang baru-baru ini telah bersara sebagai Anggota Parlimen untuk bertanding dalam Pilihan Raya Presiden yang akan datang. Kami mengambil kesempatan ini untuk mengucapkan terima kasih kepada Encik Tharman atas sumbangan besar beliau kepada GRC Jurong dan Bandar Jurong-Clementi, dan selamat maju jaya kepada beliau. Kami akan bekerja lebih gigih untuk mewujudkan dan mengekalkan kawasan perbandaran yang bersih, hijau dan inklusif bagi semua penduduk.

Semakan pertama bayaran Perkhidmatan dan Penyenggaraan (S&CC) telah berkuatkuasa pada 1 Julai 2023, dengan fasa kedua berkuatkuasa pada 1 Julai 2024. Semakan tersebut diperlukan bagi memastikan kemampuan kewangan Majlis Bandaran di tengah-tengah kenaikan kos. Kami bersyukur kerana Kementerian Pembangunan Negara juga telah menyediakan geran khas, agar beban kos yang semakin meningkat tidak ditanggung sepenuhnya oleh penduduk. Penduduk juga akan terus menikmati rebat S&CC oleh Pemerintah. Kami mengucapkan terima kasih kepada para penduduk atas sokongan dan pemahaman mereka. Sekiranya anda menghadapi cabaran kewangan ekoran semakan S&CC, sila hubungi Anggota Parlimen anda di Sesi Bertemu Penduduk.

Sempena sambutan Hari Kebangsaan yang ke-58 Singapura dengan tema “Maju Bersatu”, saya mengambil kesempatan ini untuk mengucapkan selamat maju jaya kepada negara kita yang tercinta dan rakyat Singapura. Bersama, mari kita bina kejiranan yang lebih baik.

நாம் ஆண்டின் மூன்றாவது காலாண்டுக்குள் அடியெடுத்து வைத்துவிட்டோம். ஜூரோங்-கிளமென்டி நகர மன்றம், அனைவரையும் வரவேற்கும் தூய்மையான, பசுமையான அக்கம்பக்கத்தை உருவாக்குவதற்காகக் குடியிருப்பாளர்களுடன் ஒன்றிணைந்து செயல்படுவதைக் காணும்போது மனம் நெகிழ்கிறது. அண்மையில் வெளியிடப்பட்ட ஏப்ரல் 2022 முதல் மார்ச் 2023 வரையிலான காலகட்டத்திற்கான நகர மன்ற நிர்வாக அறிக்கையில், குடியிருப்புப் பேட்டையின் தூய்மை, குடியிருப்புப் பேட்டையின் பராமரிப்பு, மின்தூக்கி செயலாற்றல், சேவை, பராமரிப்புக் கட்டணப் பாக்கிகளின் நிர்வாகம் ஆகிய பிரிவுகளில் நமது நகர மன்றம் “பச்சை” மதிப்பீடு பெற்றிருப்பதை உங்களிடம் தெரிவிப்பதில் மகிழ்ச்சி அடைகிறேன். உங்கள் ஒத்துழைப்புக்கு நன்றி. குடியிருப்பாளர்கள் அனைவருக்கும் சிறந்த சேவை வழங்குவதில் நகர மன்றம் தொடர்ந்து கடப்பாடு கொண்டிருக்கும் என உறுதி அளிக்கிறோம்.

இந்தக் காலாண்டில், மூத்த அமைச்சர் தர்மன் சண்முகரத்தினம் அவர்களுக்கு மனமார்ந்த வாழ்த்துக்களுடன் விடைகொடுத்தோம். எதிர்வரும் அதிபர் தேர்தலில் போட்டியிடுவதற்காக, நாடாளுமன்ற உறுப்பினர் பொறுப்பிலிருந்து அண்மையில் அவர் ஓய்வுபெற்றார். ஜூரோங் குழுத்தொகுதிக்கும் ஜூரோங்-கிளமென்டி நகருக்கும் திரு தர்மன் ஆற்றிய அளப்பரிய பங்களிப்புக்கு நம் நன்றியைத் தெரிவித்துக் கொள்கிறோம். குடியிருப்பாளர்கள் அனைவருக்காகவும் தூய்மையான, பசுமையான, அனைவரையும் உள்ளடக்கிய இல்லத்தை உருவாக்கவும் கட்டிக்காக்கவும் நாங்கள் இரட்டிப்பு முயற்சி எடுப்போம்.

சேவை, பராமரிப்புக் கட்டணத்தின் முதல் திருத்தம் 1 ஜூலை 2023 அன்று நடப்புக்கு வந்தது. இரண்டாம் கட்டத் திருத்தம் 1 ஜூலை 2024 அன்று நடப்புக்கு வரும். அதிகரித்துவரும் செலவினங்களுக்கு மத்தியில் நகர மன்றத்தின் நிதிநிலை தாக்குப்பிடிப்பதை உறுதி செய்வதற்கு இந்தத் திருத்தம் அவசியம். செலவின உயர்வின் சுமை முழுவதும் குடியிருப்பாளர்களிடேயே விழாதிருக்க, சிறப்பு மானியங்கள் வழங்கும் தேசிய வளர்ச்சி அமைச்சுக்கு நம் நன்றி. அரசாங்கம் வழங்கும் சேவை, பராமரிப்புக் கட்டணத் தள்ளுபடிகளையும் குடியிருப்பாளர்கள் தொடர்ந்து பெறுவார்கள். குடியிருப்பாளர்களின் ஆதரவுக்கும் புரிந்துணர்வுக்கும் எங்களின் நன்றி. சேவை, பராமரிப்புக் கட்டணத் திருத்தத்தால் நீங்கள் பணப் பிரச்சனைகளை எதிர்நோக்கினால், வாராந்தர நாடாளுமன்ற உறுப்பினர் சந்திப்பு அங்கத்தில் உங்களது நாடாளுமன்ற உறுப்பினர்களை அணுகுங்கள்.

“ஒன்றிணைந்து முன்னோக்கிச் செல்வோம்” என்ற முடிக்கவரியுடன் சிங்கப்பூரின் 58வது தேசிய நாளை நாம் கொண்டாடும் இத்தருணத்தில், பிரியத்திற்குரிய நம் தேசத்திற்கும் சிங்கப்பூர் மக்களுக்கும் இதயங்கனிந்த வாழ்த்துக்களைத் தெரிவித்துக் கொள்கிறேன். ஒன்றிணைந்து, மேம்பட்ட அக்கம்பக்கத்தை உருவாக்க முற்படுவோம்.

A sustainable future in Jurong-Clementi



The unveiling of the Singapore Green Plan 2023 has sparked a nationwide interest in sustainability and climate change, with more people embracing eco-living as a way of life. This ties in with the pioneering initiative Action for Green Towns, a collaboration involving all 15 Town Councils that is guided by three enterprising ethos: have zero waste, be energy-efficient, and become greener by 2025.

Of course, one can never go wrong if he adheres to the very fundamentals of eco-living: reduce, reuse and recycle. Jurong-Clementi residents can now easily render their discarded objects a second life at

more than 70 sustainability collection points located around the estate. Having partnered strategic environmental organisations such as SG Recycle, ALBA and Cloop, the Jurong-Clementi precinct has a trove of recycling opportunities for residents eager to do their part to save our planet.

Types of collection points

Residents should take note that every sustainability collection point has a specific function and purpose.

1) 3-in-1 Bin by ALBA

These bins are dedicated solely to the disposal of your electronic waste (e-waste). To be more precise, they can collect your batteries (though limited to AA, AAA, AAAA, D, C, 9-volt and Button cells), bulbs and Infocomm Technology Equipment or ICTs such as printers, computers and mobile phones.

2) Bulb and Battery (BB) Bins by ALBA

As the name suggests, these bins are prepared exclusively for the disposal of your batteries and lamps.

3) Paper Recycling Bins by ALBA

Cardboards, newspapers, magazines and more – you can bin any of your paper objects easily at any of ALBA's paper recycling spots.

4) Cash for Trash Stations by ALBA

Bring your recyclables such as electronics, cardboard boxes, newspapers and clothing down to ALBA, and you might leave feeling a little richer.

5) Bottle and Can Recycling with SG Recycle

Drop your used bottles and cans into these machines and be rewarded with cash for it!

6) Recycle your Clothes at Cloop Textile Recycling Bins

These bins accept your clothes, bags, shoes and even household items such as pillows, toys and linens.

7) Upcycle your Chopsticks with Chopvalue SG

Chopvalue SG turns your disposable chopsticks into decorative pieces such as wine holders and an adjustable office desks. Join them in their recycling endeavours and watch them uplift your waste with a creative flair.

To download the map with locations of the collection points, refer to www.jrtc.org.sg

Do your part today!

"As citizens, we must reflect on the changes we are willing to make to our lifestyles. Across the economy, we must move boldly to transform and capture the opportunities from the green transition," said Ms Grace Fu, Minister for Sustainability and the Environment as well as MP for Yuhua SMC. Echoing the sentiments shared by a collective effort to steward transformative change to a greener nation, she shares a pressing need for Singaporeans to flourish in a low-carbon future.

Do your part today by embracing a zero-waste ethos at home!

Locations of Recycling Bins in Jurong-Clementi



Battery Bin

BUKIT BATOK
Blk 159 Bukit Batok St 11
West Mall @ 1 Bt Batok Central
BUKIT BATOK EAST
Blk 284 Bukit Batok East Ave 3
IMM @ 2 Jurong East St 21
YUHUA
J-Cube @ 2 Jurong East Central 1
Jem @ 50 Jurong Gateway Rd



3-in-1 Bin by ALBA

BUKIT BATOK
Blk 113 Bukit Batok West Ave 6
Blk 221 Bukit Batok East Ave 3
West Mall @ 1 Bt Batok Central
BUKIT BATOK EAST
IMM @ 2 Jurong East St 21
Ng Teng Fong General Hospital @ 1 Jurong East St 21
CLEMENTI
Clementi Community Centre @ 220 Clementi Ave 4
Courts @ Clementi @ 451 Clementi Ave 3
Clementi Mall @ 3155 Commonwealth Ave W
JURONG SPRING
Blk 509 Jurong West St 51
Jurong Spring Community Centre @ 8 Jurong West St 52
TAMAN JURONG
Taman Jurong Shopping Centre @ 399 Yung Sheng Rd
YUHUA
Blk 135 Jurong Gateway Rd
J-Cube @ 2 Jurong East Central 1
Jem @ 50 Jurong Gateway Rd
Jurong East Stadium @ 21 Jurong East St 31
Westgate @ 3 Gateway Dr
Yuhua Community Centre @ 90 Boon Lay Way



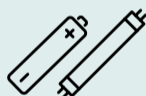
Bottles and Cans

BUKIT BATOK
Blk 630 Bukit Batok Central
BUKIT BATOK EAST
Blk 268 Bukit Batok East Ave 4
CLEMENTI
Blk 449 Clementi Ave 3
JURONG SPRING
Blk 509 Jurong West St 51
JURONG CENTRAL
Blk 493A Jurong West St 41
TAMAN JURONG
Blk 359 Yung An Road
YUHUA
Blk 254 Jurong East St 24



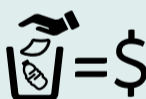
Clothing Recycling

BUKIT BATOK
Blk 630 Bukit Batok Central
Blk 292 Bukit Batok East Ave 6
BUKIT BATOK EAST
Blk 280 Bukit Batok East Ave 3
Blk 203 Jurong East St 21
CLEMENTI
Blk 420A Clementi Ave 2
Blk 451 Clementi Ave 3
JURONG SPRING
Blk 502 Jurong West St 52
Blk 503 Jurong West St 52
JURONG CENTRAL
Blk 316 Jurong East St 32
Blk 425 Jurong West Ave 1
TAMAN JURONG
Blk 345 Kang Ching Rd
Blk 180 Yung Sheng Rd
YUHUA
Blk 258 Jurong East St 24
Blk 317 Jurong East St 31



Bulb and Battery

BUKIT BATOK
10 Bukit Batok Central
BUKIT BATOK EAST
IMM @ 2 Jurong East St 21
CLEMENTI
Blk 451 Clementi Ave 3
Clementi Mall @ 3155 Commonwealth Ave W
TAMAN JURONG
Taman Jurong Shopping Centre @ 399 Yung Sheng Rd
Blk 63/66 Yung Kuang Rd
YUHUA
Blk 345 Jurong East St 31
Blk 135 Jurong Gateway Rd
Westgate @ 3 Gateway Dr



Cash for Trash by ALBA*

BUKIT BATOK
Blk 210 Bukit Batok St 21
Blk 154A Bukit Batok West Ave 8
Blk 292 Bukit Batok East Ave 6
BUKIT BATOK EAST
Blk 288A Jurong East St 21
Blk 270 Toh Guan Road
Blk 267 Bukit Batok East Ave 4
JURONG CENTRAL
Blk 484 Jurong West St 41
JURONG SPRING
Blk 456 Jurong West St 41
Blk 544 Jurong West St 42
Blk 449 Jurong West St 42
TAMAN JURONG
Hard Court beside Taman Jurong CC
YUHUA
Blk 346 Jurong East St 31
Blk 251 Jurong East St 24

*Please refer to <https://www.jrtc.org.sg/our-services/cash-for-trash/> for schedule and operation timing



Paper Recycling

BUKIT BATOK
Blk 630 Bukit Batok Central
BUKIT BATOK EAST
Blk 268 Bukit Batok East Ave 4
CLEMENTI
Blk 449 Clementi Ave 3
JURONG SPRING
Blk 509 Jurong West St 51
JURONG CENTRAL
Blk 493A Jurong West St 41
TAMAN JURONG
Blk 359 Yung An Road
YUHUA
Blk 254 Jurong East St 24



Disposable Chopsticks Recycling

YUHUA
Yuhua Village Market & Food Centre @ Blk 254 Jurong East St 24
Yuhua Market & Hawker Centre @ Blk 347 Jurong East Ave 1

Locations as extracted from vendor websites and correct at time of printing.

Getting creative with used chopsticks

Felix Böck, the founder of ChopValue, was enjoying sushi with his then girlfriend (now wife) at a restaurant in Vancouver, Canada when he noticed the vast amount of disposable chopsticks being thrown away after being used for less than 30 minutes. Armed with a degree in wood engineering, Mr Böck was struck by the waste and began to imagine a new life for these discarded utensils.

With a passion for sustainability and a desire to create something unique and beautiful, he began experimenting by turning disposable chopsticks into handmade furniture and other daily lifestyle products such as coasters and phone stands. Today, ChopValue, which was established in 2016, has become a thriving business with 63 in-development franchises globally, including in Singapore, Indonesia, Mexico, Canada, the United States and the United Kingdom. Together with its dedicated artisans, ChopValue is committed to reducing waste and supporting the circular economy.

According to the company's general manager, Justin Lee (right), who oversees

the ChopValue franchise in Singapore, the company has collected 100 million chopsticks as of April 2023 since it came into being. Of the 100 million, 10 million chopsticks came from Singapore. "The 10 million chopsticks are equivalent to 13,800kg of carbon dioxide, which would have been generated if we incinerated the chopsticks – an action that would have contributed to climate change," shares Mr Lee.

Each product is manufactured locally at the respective factories worldwide to further reduce its carbon footprint. In Singapore, chopsticks are collected from local partner restaurants and sent back to ChopValue's 2,500sqft microfactory in Loyang Way. It goes through a series of processes, such as sorting,

using eco-friendly resin as a binder, and baking for eight to 16 hours to sanitise and remove any food debris instead of using water. "These chopsticks are then processed into 8x8-inch wooden tiles, which are used to create our

products," explains Mr Lee.

Since it began operations in Singapore in 2021, ChopValue has established 130 collection points, two of which are located at Yuhua Village Hawker Centre at Blk 254, Jurong East Street 24 and Yuhua Place Hawker Centre at Blk 347, Jurong East St 31. "Our partnership with Jurong-Clementi Town Council [JRTC] came about after they read one of the media articles highlighting our work. After visiting our factory, they decided to establish designated bins at the hawker centres where residents and participating stakeholders can dispose of the chopsticks into the designated bins," says Mr Lee. Residents can also post their disposable bamboo chopsticks to ChopValue for upcycling.

To raise awareness, Mr Lee and his team also participated in JRTC's green events to explain the upcycling process and showcase its finished products to residents. "Currently, most of our used chopstick collection comes from restaurants, but we also hope to get more hawker centres to participate in the scheme," says Mr Lee, who plans to set up a factory in Kuala Lumpur next year.

Most of ChopValue's furniture is being sold to banks and hotels, although consumers can also purchase the items online. A selection of ChopValue's products is also being showcased at Muji stores and Design Orchard, a concept store that showcases the best of Singapore's homegrown design talent.

"The 10 million chopsticks are equivalent to 13,800kg of carbon dioxide, which would have been generated if we incinerated the chopsticks - an action that would have contributed to climate change."

STEP 1 Sorting of chopsticks and removal of food debris



STEP 2 Soaking in an eco-friendly resin binder



STEP 3 Baking under high heat for sanitisation and further removal of food debris



STEP 4 Compression into 8x8-inch tiles

Jurong Spring and Taman Jurong champion inclusive community

As vibrant communities nestled in the western part of Singapore, Jurong Spring and Taman Jurong have made great strides in embracing neurodiversity, paving the way for a more inclusive and empathetic society.

Neurodiversity is a concept that recognises the diverse ways in which individuals experience and engage with the world, taking into account the fact that each of us interacts with our surroundings in a unique way. It highlights the understanding that there is no single correct approach to thinking, learning and behaving. Instead, it appreciates that differences in neurology are not shortcomings but valuable variations that can contribute to the richness of human experiences. By embracing neurodiversity, our society acknowledges each individual's inherent strengths and perspectives, fostering an inclusive environment that celebrates the unique qualities and talents that every person brings to the table.

Through various programmes and initiatives, inclusive employment practices at the workplace and how to provide appropriate support for diverse learning and abilities



have been conducted in Jurong Spring and Taman Jurong to raise neurodiversity awareness among teachers, employers and colleagues.

In addition, the two estates are also taking the opportunity to build an inclusive community by housing facilities that cater to people with special needs. For instance, the area previously occupied by Grace Orchard School will be taken over by a cerebral palsy school, and Movement for the Intellectually Disabled of Singapore or MINDS will be moving into Block 509 Jurong West. The latter offers a nurturing environment optimal for continual development of essential life skills, with the aim of enhancing neurodiverse individuals' independence and integration into the community.

The Enabling Business Hub, which will be run by the Ministry of Social and Family Development, will occupy the open area next to Lakeside MRT station. The initiative was announced in the Enabling Masterplan 2030, a road map released in August 2022 on how to support people with disabilities, and enable them to contribute to society and live productive and financially independent lives. The hub aims to support people with disabilities and prepare them for employment.

Jurong Spring and Taman Jurong estates also aim to build an open ecosystem to



promote neurodiversity integration across the community clubs, cerebral palsy school, hawkers, commercial centres and shops in the neighbourhood. This will allow residents of all backgrounds to come together to recognise and celebrate the community's collective strength while embracing each other's differences.

Embracing neurodiversity within the local community can help to cultivate a culture of understanding and compassion. Such inclusiveness helps to dispel stereotypes and stigmas surrounding neurological conditions such as autism spectrum disorder.

By creating a supportive network in Jurong Spring and Taman Jurong, and connecting with others who share similar experiences, individuals with different abilities will find strength and motivation to navigate quotidian challenges. Moreover, it will help foster and strengthen the community bond further.





Mr Shawn Huang (fifth from left), MP for Jurong GRC, with Jurong–Clementi Town Council staff.



Reinvigorating our neighbourhoods

The Neighbourhood Renewal Programme (NRP) was introduced in 2007 to focus on improvements around neighbourhoods. It takes a consultative approach by engaging residents through a variety of channels such as town halls, dialogue sessions and seminars, during which residents can provide feedback on the improvements they would like to see in their precinct. These improvement works are done with the objective of providing enhanced amenities and convenience to residents.

In the Jurong–Clementi neighbourhood, one of the latest NRPs to be launched is for Blks 468 to 473, Jurong West St 41, built in 1983 and 1984. A total of 474 households will benefit from this programme.

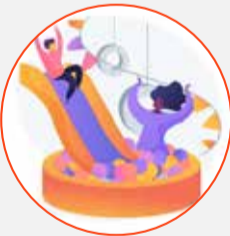
Jurong–Clementi Town Council and the Residents’ Committee have been able to obtain 82 per cent support for the NRP to go ahead. Works are expected to commence in the first quarter of 2024 and will be carried out over a period of 15 months. Repair and

repainting works of the same blocks will also be carried out concurrently.

Mr Shawn Huang, MP for Jurong GRC, along with several residents visited the exhibition detailing the NRP. The showcase presented an array of new amenities and facilities for the residents of Jurong Spring neighbourhood. Residents were briefed by the JRTC staff on the upcoming project.



What residents can look forward to:



- New multipurpose court with two badminton courts to replace existing futsal court
- Improved playground with a bigger play area, and new equipment for children from six to 12 years old
- New garden signage with landscaping
- More garden benches for residents to take a break and enjoy the greenery of the garden
- New jogging track with krystalpave coating
- New drop-off canopy at Blk 473 to improve connectivity and provide shelter from rain and sun
- Improved krystalpave flooring for the current adult fitness corner
- New motivational signage to encourage users to maintain a healthy lifestyle



Mr Shawn Huang (in pink, back row), MP for Jurong GRC, at the Jurong Spring tree planting event with residents.

LKY100: Celebrating a green legacy

On May 7, Mr Shawn Huang, MP for Jurong GRC and sustainability champion for Jurong–Clementi Town Council (JRTC), took part in the LKY100 Commemorative Tree Planting drive alongside more than 100 residents and their families from Jurong Spring. As part of the celebration, Mr Huang planted the *Cratoxylum formosum* (Jack) Dyer (Pink Mempat Tree), the same variety of tree that the late Mr Lee Kuan Yew planted in 1963.

At the event, Mr Huang recounted Mr Lee's efforts to promote sustainability in Jurong when he converted the area from

a mud swamp and tree plantation into an industrial housing estate in the 1960s. "Thanks to Mr Lee, the Chinese Garden and other neighbourhood parks were introduced to Jurong, and residents were able to better enjoy nature in a green environment," said Mr Huang.

Together with Mr Huang, residents and their families planted 21 trees and more than 100 shrubs at the event, which was held at the neighbourhood park along Jurong West St 42. The event is an initiative under the PAP Town Councils' Action for Green Towns.



Resident Mr Liew Sin Chan (left), 75, who took part in the tree planting, remembered when his neighbourhood was devoid of greenery when he moved into the area back in 1982.

"The heat was unbearable then, but today, the landscape has been transformed and I'm thankful for the abundance of trees and plants that bring shade and greenery to the community," he said.

As an avid community gardener, Mr Liew has also experienced the healing power of nature first-hand. He credits his frequent

exposure to plants and trees for helping to stabilise his cataract condition. More than ever, he feels joyful now. He cherishes the opportunity to jog around the neighbourhood park, surrounded by the lush greenery he has helped cultivate.

For Madam Sandi (right), 57, planting trees is a way to connect with nature and find peace amid the challenges of everyday life. After a long, stressful day at work, walking around the park and admiring the different colours and textures of the trees helps to bring a sense of calm to her soul. "I feel more creative after connecting with nature, and this is vital for maintaining a healthy and balanced life," she said.



Starting on May 7, JRTC will invite residents and their families to participate in an ongoing tree-planting initiative to plant 600 trees and shrubs across the seven divisions under the purview of the Town Council. Residents living in Jurong GRC, Bukit Batok or Yuhua SMC can contact the Town Council at enquiry@jrtc.org.sg to register their interest in the upcoming tree planting events.





Estate Improvement Works

BUKIT BATOK

Re-screeded walkway at Blk 296A Bukit Batok St 22



Improved jogging track surrounding Bukit Batok Central Park

BUKIT BATOK EAST

Upgraded fitness corner at Blk 205 Jurong East St 21



Upgraded game court at Blk 204 Jurong East St 21

CLEMENTI

New covered linkway at Blk 435 Clementi Ave 3



Upgraded sheltered linkway surface at Blk 371 Clementi Ave 4

JURONG CENTRAL

Constructed new high linkway between Blk 425 Jurong West Ave 1 and Blk 496 Jurong West St 41



Repainted concrete bollards at Blk 303 Jurong East Ave 1

JURONG SPRING

Improvement to footpath at Blk 525 Jurong West St 52 to prevent water ponding during the rainy season



Community planting at Blk 543 Jurong West St 42 to beautify and enliven the landscape

TAMAN JURONG

Upgraded anti-slip pebbled walkway surface at Lake Vista (between Blk 138 Yuan Ching Rd MSCP and playground)



New dual bicycle rack system at Blk 184 Yung Sheng Rd

YUHUA

Relevelled footpaths at Blk 210 Jurong East St 21, Blk 112 Jurong East St 13 and Blk 227 Jurong East St 21



Upgraded roof irrigation system at J-Canopy

REVISION OF SERVICE AND CONSERVANCY CHARGES (S&CC)

1

S&CC revision will be phased over two years

- The 1st-tier increase will take effect from 1 July 2023
- The 2nd-tier increase will take effect from 1 July 2024

2

Increase for each tier is kept as low as possible



\$1 - \$7

Increase in dollar terms per month for households on subsidised rate, depending on flat type

3

Town Council's main cost drivers



4

Why do we need to increase S&CC?

51%



Increase in electricity tariffs

21%



Increase in lift maintenance due to higher labour and material costs



Uplifting salaries for workers in line with the implementation of the Progressive Wage Model (PWM)



Elevated construction costs and inflation rates impacting building and upgrading of amenities within the estates



Aging properties incur high maintenance expenses



More improvement works added

5

When were S&CC fees last revised?

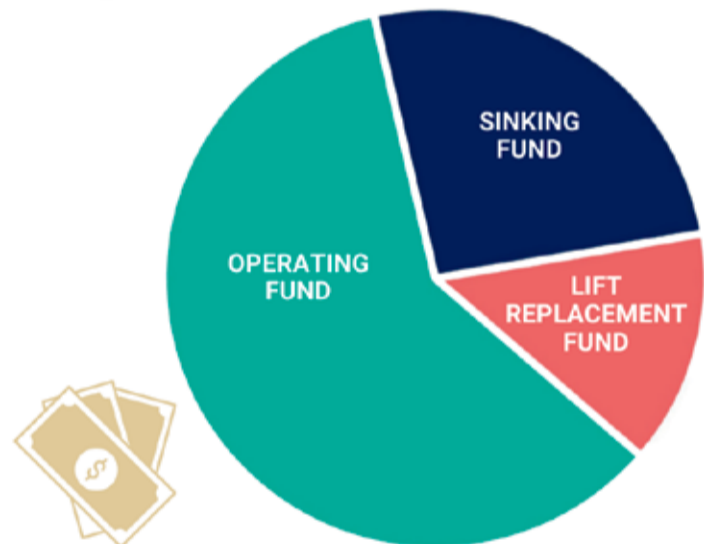


6 YEARS AGO IN 2 TIERS

- 1st-tier on 1 June 2017
- 2nd-tier on 1 June 2018

6

Where will the increased fees go to?



SHARING THE BURDEN TOGETHER

Even with the S&CC revision, it will not fully cover the Town Council's higher costs.



The Ministry of National Development (MND) will provide additional funding to the Town Council, in addition to the current grants given.



Eligible households will continue to receive S&CC rebates

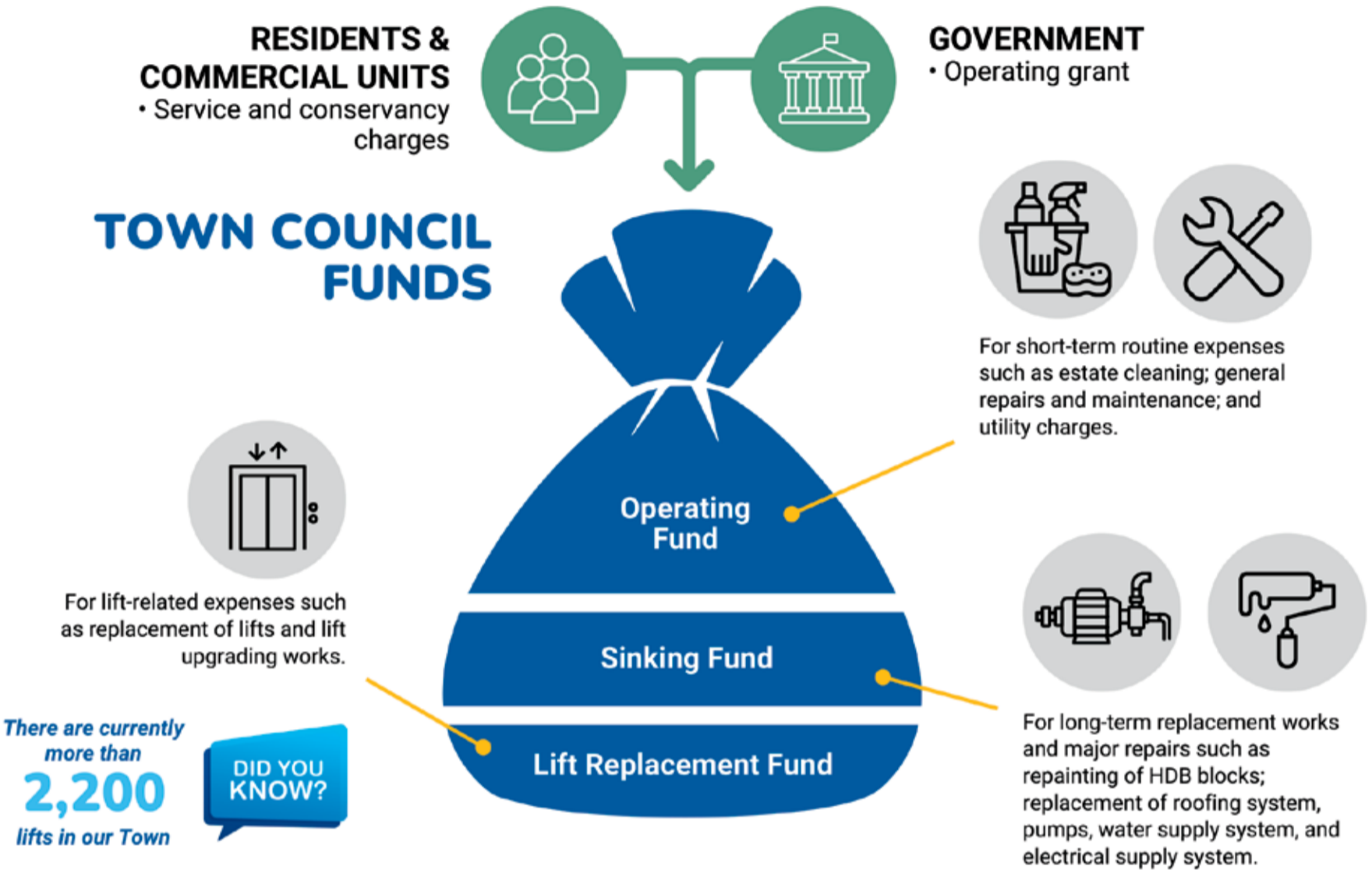
For more information, visit www.jrtc.org.sg

As the revision in Service and Conservancy Charges comes into effect on July 1, the following infographic explains why the review was necessary to address the rise in the Town Council's operating costs and how residents can continue to benefit from the various government grants and subsidies. Due to the Government's special funding support, the revision is minimal than what it would have been without the additional support. Jurong-Clementi Town Council is committed to providing quality service to residents.

UNDERSTANDING S&CC CHARGES

MONEY MATTERS

Town Councils are primarily funded by service and conservancy charges (S&CC) collected from residents and commercial units. While town councils decide on the S&CC rates for their towns and receive an annual operating grant from the Government, they are required to maintain three funds: operating fund, sinking fund, and lift replacement fund.



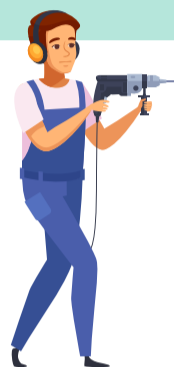
SERVICE & CONSERVANCY CHARGES (S&CC) REBATES FOR JUL 2023

All eligible Singapore HDB households would have received the second round of S&CC rebates in July as announced in Budget 2023 under the permanent GST Voucher scheme.

HDB Flat Type	Rebate
1- and 2-Room	1 month
3- and 4-Room	0.5 month
5-Room	0.5 month
Executive / Multi-Gen	0.5 month



While most people in HDB housing estates live amicably and continue to embrace the quintessential kampung spirit, there are instances when differences arise due to inconsiderate behaviour displayed by residents. More often than not, such behaviour is not intentional and can be resolved with minimum intervention. But what happens when grievances escalate?



Neighbour disputes: What you should know



According to a Ministry of National Development report, since 2014, the Housing and Development Board (HDB) has received about 15,600 cases of feedback relating to inconveniences caused by neighbours. While most of these cases are settled privately through mutual talks – there are no statistics on such cases – there are other cases where disputes are not easily resolved through talks. For the latter instances, residents are encouraged to approach either their grassroots leaders or the Community Mediation Centre (CMC), which provides trained mediators to help neighbours arrive at mutually acceptable solutions. At times, the HDB also refers cases to the CMC. Since 2014, the CMC has mediated 40 to 50 of such cases each year, of which more than 70 per cent were resolved.

Residents are also protected from neighbourly acts that cause nuisance under two laws – the Community Disputes Resolution Act (CDRA), which prohibits causing unreasonable interference with a neighbour's enjoyment or use of his home; and the Protection from Harassment Act (POHA).

Examples of “unreasonable interference” by neighbours include causing excessive noise, smell, smoke, light or vibration; littering in the vicinity of the resident's home; obstructing the home; interfering with the person's movable property; conducting surveillance on the resident's home; and trespassing.

Jurong–Clementi Town Council (JRTC)

believes in forging a partnership with residents to address such issues that affect the community-at-large. Collectively, these challenges can be overcome. Residents can always reach out to their JRTC representatives if they require any form of assistance regarding matters such as clutter in common areas.



To avail of the CMC's mediation services, residents can apply online at <https://cmc.mlaw.gov.sg/e-services/apply-online/> or call the enquiry line at 1800-CALL-LAW (1800-2255-529) from Monday to Friday, 8.30am to 5pm

YOU CAN REACH US IN MORE WAYS THAN ONE.

Join us in keeping our estates nice & clean. Got an improvement for our attention? We are just a QR-code away!



ONESERVICE
MUNICIPAL SERVICES OFFICE

**SPOT. SHOOT. SEND.
IT'S THAT EASY!**

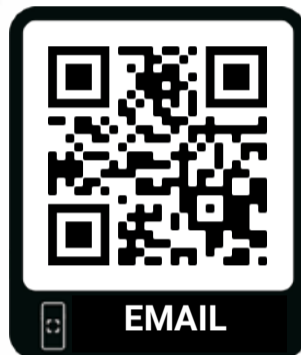
Need facility booking, check your parking or help neighbours?
Use OneService and just
Spot, Shoot, Send. It's that easy!



Available on the
App Store



GET IT ON
Google Play



EMAIL



WEBFORM

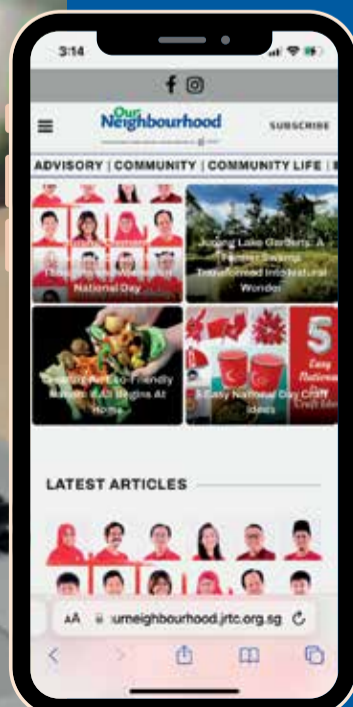


CALL EMSU



**Jurong-Clementi
Town Council**

#TogetherABetterNeighbourhood



GET TO KNOW US!

Subscribe to our e-newsletters and keep up-to-date with JRTC news and activities!



**Scan
me!**



Jurong-Clementi
Town Council

Let's **PAY** by **GIRO** and **WIN** a **\$50** S&CC Rebate!

Stand a chance to be one of the 20
winners of the S&CC GIRO quarterly
lucky draw!



WHO IS ELIGIBLE?

All residents in Jurong GRC, Yuhua and
Bukit Batok SMC who pay their S&CC bills
by GIRO/Recurring Credit Card Scheme.

HOW TO QUALIFY?

Residents must have successful bill deductions
for all **two consecutive months** during the
qualifying period.

WHEN IS THE DRAW ?

Qualifying Period	Draw Date
1 Apr 2023 to 30 June 2023	14 Jul 2023
1 Jul 2023 to 30 Sep 2023	13 Oct 2023
1 Oct 2023 to 31 Dec 2023	12 Jan 2024
1 Jan 2024 to 31 Mar 2024	12 Apr 2024

HOW TO KNOW IF YOU WON?

The results of each lucky draw will be posted
on Jurong-Clementi Town Council website
(<http://www.jrtc.org.sg>) and Facebook and
e-newsletter. All winners will be notified
by post.

Not on GIRO/RCCS yet?

Sign up now and enjoy a
\$20 S&CC rebate!

Download a form from our website &
sign up for Giro/Recurring Credit Card
Scheme (RCCS) now!

Limited to 300 new sign-ups only.
Applicants must have a
successful two consecutive months
bill deduction



BENEFITS:

- Saves time from standing in queues and waiting at counters to pay bills
- No longer need to write and post cheque
- No need to worry about forgetting to pay your bills because payment is deducted automatically



<http://bit.ly/FBJCTC>



<http://bit.ly/JCTCInsta>



enquiry@jrtc.org.sg



<http://bit.ly/ourNBH>

