

Our Neighbourhood

BUKIT BATOK | BUKIT BATOK EAST | CLEMENTI | JURONG CENTRAL | JURONG SPRING | TAMAN JURONG | YUHUA



Our estate's unsung heroes

Our estate has been kept clean, especially during the “circuit breaker” and the subsequent months when most of the residents either worked or studied from home. Who are the people responsible for such an under-appreciated task? Meet our unsung heroes behind the scene.

07

Plus In this issue

03



REVITALISATION OF
FUJI HILL PARK

06



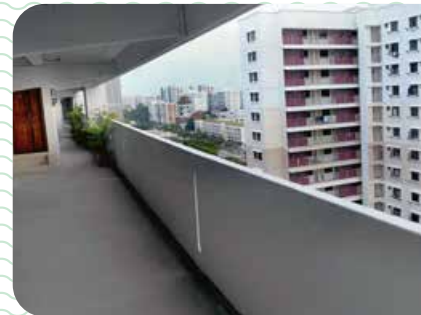
VACCINATION DRIVE
UNDERWAY

08



JRTC RATED ALL GREEN
IN MANAGEMENT
REPORT

09



CLUTTER-FREE
COMMON SPACE

Dear Residents

Para penduduk sekalian 亲爱的居民们

அன்பார்ந்த குடியிருப்பாளர்களே

Together, a Better Neighbourhood

In 2009, MND introduced the Town Council Management Report (TCMR) to assess key areas of township management for Town Councils. Town Councils are evaluated on their overall cleanliness, upkeep of infrastructure and governance. The TCMR assesses each aspect of township management with a colour indicator, ranging from Green, Amber and Red.

Jurong-Clementi Town Council has been working hard in collaboration with our residents to improve the community we live in. Through our collective efforts, I am delighted to announce that Jurong-Clementi Town Council has achieved a “Green” rating in all aspects of the FY2019 TCMR. This is the first time Jurong-Clementi Town Council has achieved an “all-Green” report. This would not have been possible without the help of our residents, who conscientiously do their part in demonstrating neighbourly behaviour and keeping our town clean. I would also like to acknowledge the efforts of Town Council staff and service partners, who work around the clock to ensure that the needs of our residents are taken care of.

This achievement will only motivate us to do even better. We will strive to improve and continue to work hand-in-hand with residents in the community. As such, we convened Town Council Work Plan discussions in March 2021 to chart our key plans for the next few years. I am excited about how the plans are taking shape, and we will share details when ready.

We have also made a stronger commitment to creating a sustainable town, in line with the announcement of the Singapore Green Plan 2030. With climate change accelerating, every single one of us must take action and do our part towards building a sustainable future for generations to come. You can start by reducing the amount of waste produced in your household, being mindful of water and electricity consumption, and choosing to use reusable items such as food containers and shopping bags over the disposable plastic options.

The recent rise in community cases reminds us that the fight against COVID-19 is not over. While we continue to stay vigilant in our fight against the pandemic, I look forward to working even more closely with our residents to make our neighbourhood a friendlier and more sustainable place to live in. Together, we can create a better and greener town for all residents.

Xie Yao Quan
Chairman | Jurong-Clementi Town Council

Bersama, Kejiranan yang Lebih Baik

Pada 2009, MND memperkenalkan Laporan Pengurusan Majlis Bandaran (TCMR) untuk menilai bidang-bidang utama pengurusan bandar bagi Majlis Bandaran. Majlis Bandaran dinilai berdasarkan kebersihan keseluruhan, pemeliharaan prasarana dan tadbir urus. TCMR menilai setiap aspek pengurusan bandar dengan penunjuk warna - Hijau, Jingga dan Merah.

Majlis Bandaran Jurong-Bandar Clementi telah bekerja keras dengan penduduk untuk memperbaiki kehidupan masyarakat. Melalui usaha bersepadu, saya amat gembira umumkan Majlis Bandaran Jurong-Bandar Clementi telah mencapai penilaian “Hijau” dalam semua aspek FY2019 TCMR. Ini pertama kali Majlis Bandaran Jurong-Bandar Clementi telah mencapai laporan “semua-Hijau”.

Ini tidak akan dicapai tanpa bantuan para penduduk, yang dengan prihatin memaparkan sifat kejiranan contoh dan memastikan bandar kita bersih. Saya juga ingin merakamkan penghargaan kepada kakitangan Majlis Bandaran dan rakan perkhidmatan, yang bekerja sepanjang masa memastikan keperluan penduduk terjaga.

Pencapaian ini hanya akan mendorong kami melakukan lebih baik. Kami akan berusaha memperbaiki dan bekerjasama dengan para penduduk di dalam masyarakat. Kami telah mengadakan perbincangan Pelan Kerja Majlis Bandaran pada Mac 2021 untuk melakar rancangan utama bagi tahun-tahun akan datang. Saya teruja dengan rancangan yang sedang dilakar, dan akan kongsi perinciannya apabila siap kelak.

Kami juga telah membuat komitmen lebih kukuh untuk mewujudkan Bandar berdaya tahan, sejajar dengan pengumuman Pelan Singapura Menghijau 2030. Dengan perubahan iklim yang semakin cepat, setiap dari kita mesti mengambil tindakan dan lakukan peranan untuk membangunkan masa depan yang berdaya tahan bagi generasi seterusnya. Anda boleh bermula dengan kurangkan jumlah sampah yang dihasilkan isi rumah, prihatin dengan penggunaan air dan elektrik, dan memilih barangan guna semula seperti bekas makanan dan beg beli belah berbanding plastik sekali pakai.

Peningkatan kes masyarakat baru-baru ini memberi peringatan bahawa usaha memerangi Covid-19 belum berakhir. Sedang kita terus berwaspada dalam memerangi wabak ini, saya ingin bekerja lebih rapat dengan para penduduk untuk menjadikan kejiranan kita lebih mesra dan berdaya tahan untuk didiami. Bersama, kita boleh mencipta bandar yang lebih menghijau dan lebih baik untuk semua penduduk.

Xie Yao Quan
Pengerusi | Majlis Bandaran Jurong-Clementi



齐心协力，共创美好社区

国家发展部在2009年推出了市镇会管理报告(Town Council Management Report), 评估市镇会几个关键的领域:这包括整体清洁度、基础设施的维护和市镇管理, 评级则分为绿色、橙色及红色。

裕廊-金文泰市镇理事会长期与居民合作, 努力改善大家居住的社区。经过我们不懈的努力, 裕廊-金文泰市镇理事会在2019财政年度市镇会管理报告各个方面都取得了“绿色”的最佳评级, 这也是我们首次取得“全绿”的评级。倘若无居民同心协力的积极参与, 这是不可能达成的, 居民自动自发的精神, 以睦邻的态度维持环境的整洁。在此, 我要特别感谢市镇理事会同仁以及我们的服务伙伴日以继夜地为民服务。

我们为此佳绩感到鼓舞而决心做得更好。我们将继续努力改进并会继续与社区居民携手合作。为此, 我们在2021年3月召开了市镇理事会工作会议, 规划未来几年的主要计划。我对这些计划的逐步落实感到兴奋, 细节详情稍后公布。

我们将根据新加坡2030年绿色计划, 打造一个可持续发展的居住环境。随着气候变化的加速, 我们每一个人都必须采取行动, 为子孙后代建立一个可持续的未来尽一份力。居民可以从减少居家生活所产生的废弃物开始做起, 节约用水用电, 并选择可重复使用的物品, 例如食品环保和购物袋, 而不是一次性的塑料制品。

最近社区病例的增加提醒我们与冠状病毒的对抗还没有结束。我们继续保持警惕与大流行病作战的同时, 我期望与我们的居民更加紧密地合作, 使我们的社区成为一个更友好和可持续发展的居住环境, 让我们一起携手打造一个更美好及绿化的社区。

谢曜全
主席 | 裕廊-金文泰市镇理事会

தலைப்பு: ஒன்றிணைந்து, மேம்பட்ட அக்கம்பக்கத்தை உருவாக்குவோம்

நகர மன்றங்களின் நிர்வாகத் திறனை மதிப்பிடுவதற்காக, தேசிய வளர்ச்சி அமைச்சு 2009ல் நகர மன்ற நிர்வாக அறிக்கையை அறிமுகப்படுத்தியது. ஒட்டுமொத்த தூய்மை, உள்கட்டமைப்பு வசதிகளின் சீர்திறல், ஆளுமை ஆகியவற்றின் அடிப்படையில் நகர மன்றங்கள் மதிப்பிடப்படுகின்றன. இந்த அறிக்கை, பச்சை, மஞ்சள், சிவப்பு ஆகிய நிறக் குறியீடுகளுடன் நகர மன்ற நிர்வாகத்தின் வெவ்வேறு அம்சங்களை மதிப்பிடுகிறது.

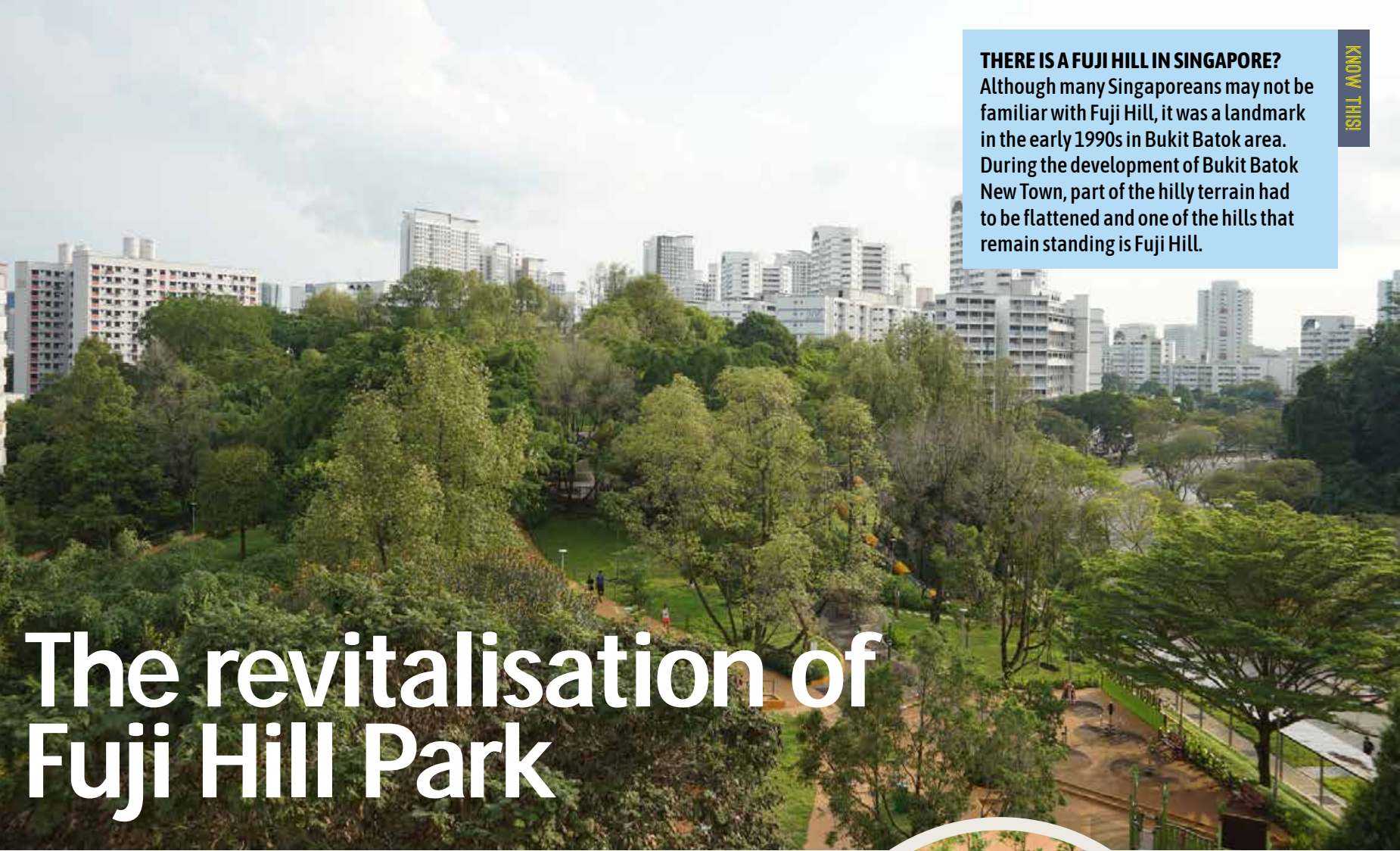
ஜூரோங்-கிளெமென்டி நகர மன்றம், நாம் வாழும் சமூகத்தை மேம்படுத்த குடியிருப்பாளர்களுடன் கூட்டிணைந்து பெருமுயற்சி எடுத்து வருகிறது. நமது கூட்டு முயற்சியின் பலனாக, நிதியாண்டு 2019ல் ஜூரோங்-கிளெமென்டி நகர மன்றத்திற்கு அனைத்து அம்சங்களிலும் “பச்சை” மதிப்பீடு கிடைத்திருப்பதை அறிவிப்பதில் மகிழ்ச்சி அடைகிறேன். ஜூரோங்-கிளெமென்டி நகர மன்றம் அனைத்திலும் பச்சை மதிப்பீட்டைப் பெறுவது இது முதல் முறையல்ல. நமது குடியிருப்பாளர்களின் உதவியின்றி இது சாத்தியமாகி இருக்காது. அவர்கள் அக்கம்பக்க உணர்வுடன் நம் நகரைத் தூய்மையாக வைத்திருக்க பங்காற்றுகிறார்கள். இத்தருணத்தில், குடியிருப்பாளர்களின் தேவைகள் எந்நேரமும் கவனிக்கப்படுவதை உறுதிசெய்யும் நகர மன்ற அலுவலர்கள், சேவைப் பங்களிகள் ஆகியோருக்கும் நன்றி தெரிவித்துக் கொள்கிறேன்.

நம்முடைய இந்தச் சாதனை, நாம் மேன்மேலும் சிறப்பாகச் செயல்படுவதற்கு ஊக்கமளிக்கிறது. நாங்கள் குடியிருப்பாளர்களுடன் சேர்ந்து தொடர்ந்து மேம்பாடுகளைச் செய்வோம். இதற்காகவே, 2021 மார்ச் மாதம் நகர மன்றப் பணித்திட்ட உரையாடலை நடத்தி, அடுத்த சில ஆண்டுகளுக்கான முக்கிய திட்டங்களை வகுத்தோம். அத்திட்டங்களின் விவரங்கள் தயாரானவுடன் உங்களுடன் பகிர்ந்து கொள்வோம்.

இதற்கிடையே, சிங்கப்பூர் பசுமைத் திட்டம் 2030க்கு ஏற்ப, நீடித்த நிலைத்தன்மையுடைய நகரை உருவாக்குவதிலும் நாங்கள் உறுதியாக இருக்கிறோம். துரிதமான பருவநிலை மாற்றத்திற்கு இடையில், நாம் ஒவ்வொருவரும் நம் பங்கை ஆற்றி, நீடித்து நிலைக்கத்தக்க எதிர்காலத்தை உருவாக்க முற்படவேண்டும். தொடக்கமாக, உங்கள் வீட்டில் வீசப்படும் கழிவுகளைக் குறைத்து, தண்ணீரையும் மின்சாரத்தையும் சிக்கனமாகப் பயன்படுத்தி, ஒருமுறை பயன்படுத்தும் பிளாஸ்டிக் பொருட்களுக்குப் பதிலாக மீண்டும் பயன்படுத்தக்கூடிய உணவுக் கலன்கள், பைகள் ஆகியவற்றைப் பயன்படுத்தி பங்காற்றலாம்.

கொவிட்-19 கிருமிப்பரவலுக்கு எதிரான போராட்டம் இன்னும் ஓயவில்லை என்பதை அண்மையில் சமூகத்தில் அதிகரித்திருக்கும் பரவல் நமக்கு நினைவூட்டுகிறது. நாம் கிருமிப்பரவலுக்கு எதிரான போராட்டத்தில் தொடர்ந்து விழிப்புடன் இருக்கையில், குடியிருப்பாளர்களுடன் மேலும் அணுக்கமாகச் செயல்பட்டு, நமது அக்கம்பக்கத்தை அதிக நட்பார்ந்த, வாழ்வதற்கு உகந்த இடமாக உருவாக்க ஆவலாக இருக்கிறேன். நாம் ஒன்றிணைந்து, அனைவருக்காகவும் மேம்பட்ட, பசுமையான நகரை உருவாக்க முடியும்.

சியே யாங்ஸ்வான்
தலைவர் | ஜூரோங்-கிளெமென்டி நகர மன்றம்



THERE IS A FUJI HILL IN SINGAPORE?
Although many Singaporeans may not be familiar with Fuji Hill, it was a landmark in the early 1990s in Bukit Batok area. During the development of Bukit Batok New Town, part of the hilly terrain had to be flattened and one of the hills that remain standing is Fuji Hill.

KNOW THIS

The revitalisation of Fuji Hill Park

【摘要】武吉巴督紧邻225座组屋的邻里公园出现一个新的游乐场以及高架浮桥步行道, 为公园带了新的气息和活力。武吉巴督议员穆仁理于4月10日为公园的新设施主持了开幕仪式。新的设施有考虑到不同年龄孩童的兴趣和需要, 为他们打造适合的游乐设施, 例如管状滑梯以及绳索障碍适合年龄较大的孩子; 年龄较小的孩子适合绳索隧道或微型游乐场等设施。

Residents of Bukit Batok Neighbourhood Park can now enjoy a new playground with colourful tube slides and an elevated boardwalk.

Opened on 10 April by Bukit Batok SMC MP Murali Pillai, the upgraded playground

in Fuji Hill is located within Bukit Batok Neighbourhood Park, along Bukit Batok Central Road, next to Blk 225.

The playground is divided into two play areas. Older kids can enjoy scrambling up the massive multi-layered play structure before sliding down the winding tube slide, or opt to climb on the various rope obstacles. The younger kids can challenge themselves by grappling their way through a woven rope tunnel, or simply play with their families, via the separate miniature

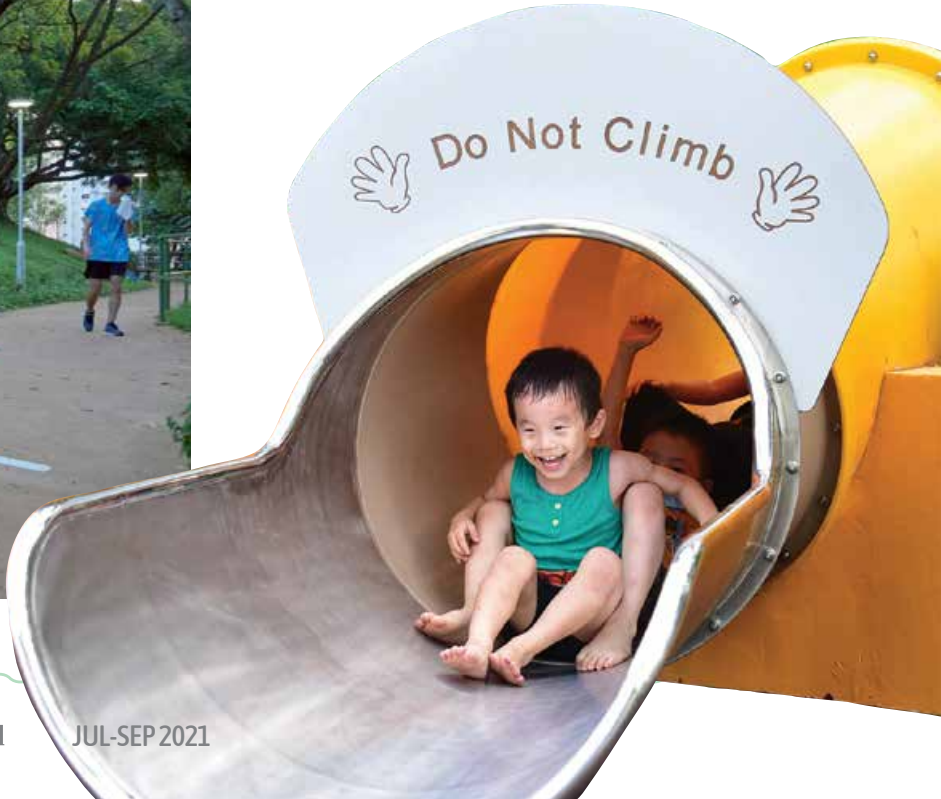


playground that has many interesting features like merry-go-round and more.

Residents can also enjoy a leisurely stroll on the elevated boardwalk which leads to a pavilion at the treetops that overlooks Bukit

Batok. The new pedestrian walk also provides a safe path for walking and running.

Mr Murali shared in his Facebook that many residents are impressed and delighted with the features which are seldom seen in neighbourhood parks such as boardwalks and cantilevered structures.





Bukit Batok Green Plan launched in April

【摘要】武吉巴督议员及基层组织顾问穆仁理4月17日在了一项社区活动上宣布“武吉巴督绿色发展蓝图”，这包括：增设更多社区农场、延长社区内的脚踏车道、木工兴趣小组（利用受裕廊区域线影响、因安全隐患而必须砍伐的树木来创作）等项目，从而鼓励居民为绿化和创造可持续环境尽一分力。

Bukit Batok residents can look forward to having more community farms within their surroundings for the growing of vegetables and fruits. This is part of the Bukit Batok Green Plan, an initiative launched on 17 April 2021 by the Bukit Batok Grassroots Organisations (GROs) and their community partners. The initiative aims to encourage residents to participate in environmentally sustainable efforts within the SMC. The produce from the farms will be donated to less privileged residents. Mr Murali Pillai, adviser to Bukit Batok GROs and MP for the SMC, said at the launch: “Ultimately... it is about changing attitudes, making sure that... we do our best to ensure we have a sustainable bright spot



in Bukit Batok.” Other initiatives under the Green Plan include setting up a wood-craft interest group using repurposed wood from felled trees, collection of e-waste and ensuring proper usage of the blue recycling bins.

Interview with Suresh Karanth RC Chairman of Zone 10

PLEASE TELL US ABOUT YOURSELF
I started as a grassroots volunteer under the late Dr Ong Chit Chung, then MP for Bukit Batok in 2005. Before that, I was doing other voluntary work. I have been striving to contribute to the community in my own small way.

CAN YOU TELL US MORE ABOUT THE SUSTAINABLE BRIGHT SPOT PROGRAMME? WHAT IS THE PURPOSE AND INTENDED OUTCOME OF THIS PROGRAMME?
The Sustainable Bright Spot Programme is an initiative of the Public Hygiene Council (PHC) and National Environment Agency. The idea behind this programme is to encourage residents to take charge of the cleanliness of their own neighbourhood by promoting the anti-litter message – stop littering, bin litter properly and only throw recyclable material



in the recycling bins. This will help our hardworking cleaners who put in so much effort to keep our neighbourhood clean. I like the tag line of the PHC – Keep Singapore Clean!

WHAT KIND OF ACTIVITIES ARE BEING LED IN THE PROGRAMME AND HOW CAN I PARTICIPATE?
We have organised estate walkabouts and litter picking events with our grassroots adviser and MP, Mr Murali, and residents. We go around picking up litter

in groups. It is great fun and also allows us to exercise at the same time! We use block WhatsApp chat, posters, flyers, Facebook to convey information about these activities to our residents. Residents also email me at bbz.10rc@gmail.com. I am really glad to have great support from our residents. Once the Covid-19 restrictions are relaxed, I hope to resume the monthly litter picking activities.

HOW I CAN CONTRIBUTE IN MY OWN CAPACITY TO A ZERO-LITTER NATION?
You can contribute by taking ownership of your own litter – binning it properly, recycling the recyclables and generally, taking care of your neighbourhood. Encourage your neighbours and friends to also not litter and treat our environment as our home. Each of us doing our bit will result in us achieving the ultimate SG Clean goal – a Zero-Litter Nation.



Repainting and repairs



【摘要】武吉巴督的20座组屋，包括武吉巴督西区的购物中心，已经进行了修复和重新装修工程。这些组屋被刷上新漆而焕然一新。建筑物的外墙部分，也进行了改善，看起来更整洁、也更有整体感。一些组屋如152座和158座也安装了新的信箱。市镇理事会为了更好地收集垃圾和提供清洁服务，翻新了部分的邻里垃圾收集中心。



Repainting and repairs works have been carried out at 20 blocks in Bukit Batok SMC including Bukit Batok West Shopping Centre. These HDB blocks have been repainted with fresh coats of paint employing updated colour schemes. Repairs to building exterior facade are also carried out to improve the aesthetics of the old blocks. A few HDB blocks such as Blocks 152 and 158 are also fitted with new letter boxes.



To facilitate better collection of garbage and cleaning services in the neighbourhood, the Town Council has refurbished the bin centres in these precincts. Building apron repair works have also been carried out behind the selected blocks to make the areas safer and user friendly.





BUKIT BATOK | BUKIT BATOK EAST | CLEMENTI | JURONG CENTRAL | JURONG SPRING | TAMAN JURONG | YUHUA

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All Singaporeans and long-term residents are encouraged to get vaccination



【摘要】冠状病毒疫苗接种活动已经展开，有关当局吁请民众在接获通知时去接种疫苗，以减低染上冠病和病毒传播的机率。所有新加坡民众以及在本坡长期居留的人士都可免费获得接种。民众无需担心疫苗引发严重过敏反应，因为根据专家在英、美的观察，上述机率是百万分之11，但是为了安全起见，在接种后，民众将在接种场所等待半小时接受观察，若无不良反应即可离去。部分接种者之后也许会出现手臂酸痛的现象，但是这在1-3天后会自然消除。

COVID-19 could be life-threatening, especially to the elderly and other vulnerable groups (such as persons with diabetes or hypertension). Therefore, Singaporeans and long-term residents are encouraged to get vaccinated because this can protect us against the disease, minimise the risk of transmission,

and prevent an overload of our healthcare system.

Vaccination is free to all eligible Singaporeans and long-term residents in Singapore.

It is important for us to achieve a high level of vaccine coverage rate for our population as this will indirectly protect those who are unable to receive COVID-19 vaccination (for example, severely immunocompromised individuals and subgroups such as children where safety data is not available), as the transmission risk will be greatly reduced.

The vaccination might cause some mild side effects such as pain and soreness in the arm, a bit of tiredness and headache. Some people might get fever. Such side effects usually go away after one to three days.

Remaining vigilant in the fight against COVID-19

【摘要】5月初，本土病例数量增加。政府迅速采取行动减低感染风险。从5月16日到6月13日，购物中心以及商店的人数受到进一步限制、户外设施如烤肉台、露营区等暂时关闭。餐馆堂食一概暂停。员工也尽量居家办公。6月14日起，由于疫情好转，政府逐步放宽种种限制。社交聚会和登门访客人数从最多2人增至5人。堂食也恢复但只限两人同桌，若疫情持续改善，7月12日起有望进一步放宽为5人。尽管目前疫情趋缓，国人仍需保持警惕，除了接种疫苗之外，也要确保个人卫生和减少群聚。

Singapore moved back to Phase 3 (Heightened Alert) in two steps from 14 June 2021 after a fall in the number of COVID-19 community cases. More restrictions have been eased in the second step from 21 June.

In early May, there was an increase in the number of local cases, some of which were unlinked, as well as a rise in the number of community clusters.

In order to break the chains of



Image is for illustration purpose only

transmission, Singapore moved quickly to reduce the level of interactions in the community.

Since 26 June, Singapore has accelerated its vaccination drive with up to 80,000 doses administered daily, paving the way for more restrictions to be eased down the road.

Seniors are strongly encouraged to get vaccinated against Covid-19 as they are more vulnerable to the coronavirus disease.

Here are several main points:

- The group size for social activities as well as the number of visitors to households per day is capped at 5 persons.
- Grandchildren being cared for by grandparents need not be included in the number of household visitors or social gatherings per day.
- Employees should still work from home if they can.
- Dining-in resumes in groups of two from 21 June. This limit may be raised to groups of 5 persons from 12 July.
- A free oximeter will be given to each household so that residents can monitor their blood oxygen level regularly.

(Information good as of print time)

"Every day, I receive morning greetings from residents who are going out to work. This makes me happy as I am an extrovert."

Mr Yap, 58



"Since coming to Singapore, I've learnt the importance of maintaining cleanliness and personal hygiene. I've also been exposed to the multi-racial culture of Singapore."

Mr Mozibur, 38

"When I was younger, I used to clean three HDB blocks. Now I treat the job as a form of exercise to keep fit."

Madam Ong, 83

A day in the life of conservancy workers

【摘要】去年由于疫情的关系，大多数国人都在家办公。尤其是阻断期间的两个月很多人更是足不出户，这大大增加了市镇会清理团队的工作负担，我们在这一期季刊访问了三名幕后英雄，了解他们背后工作的辛苦与复杂，其中一名还是来自孟加拉的客工，他分享了在新加坡的工作经验。

For the past 34 years, Madam Ong Gim Huay, 83, has been repeating the same work routine as a conservancy worker at Jurong East Street 32. Working six days a week, her working hours are from 7am until 11am. During the four-hour period, Madam Ong, who is in charge of Blocks 336 and 340, cleans and mops the lifts, and sweeps the common areas and the floor

outside each unit. She clears the drains in the common areas, which are often filled with dried leaves.

Madam Ong, who used to rear chickens during her Lim Chu Kang kampung days, does not find her work routine boring because she treats the job as a form of exercise to keep fit.

For 58-year-old conservancy worker, Mr Yap Cheng Soon, a change of job was necessary because of his health condition. "I used to do painting works for renovation projects but I have high blood pressure and I can't do physical climbing anymore," said Mr Yap, who has been working as a cleaner for over a year.

His working hours and duties are similar

to Madam Ong's and he is happy with his present job. "My current job allows me to meet people and exchange short conversations with them," said Mr Yap.

The main challenge for both elderly cleaners is having to help remove the discarded items, which tend to pile up during festive seasons and the Covid-19 pandemic.

Despite his long working hours, Mr Mozibur – who works 12-hour shift six days a week and half-day on Sunday – does not find his work daunting. "I do block cleaning and washing, and I help to clear the bulky items that are discarded at the common areas," said the 38-year-old Bangladeshi, who gets a day off every month.

"I feel very happy doing the cleaning job because it feels like I'm doing a community service for the residents. They show their appreciation by thanking me and treating me to local drinks," said Mr Mozibur.

SG Clean Day may be held more frequently

【摘要】为提高公众的公共卫生意识，公共卫生理事会正与17个市镇理事会商讨，在今年每个季度都有一天无清洁工人打扫组屋，并在明年扩大至每个月一天。永续发展与环境部长傅海燕在“保持清洁，新加坡”活动推介仪式上致辞时说，每个人在维护公共卫生方面，都扮演重要角色。她呼吁所有新加坡人保持公共空间的清洁...从小处做起，例如妥善丢弃垃圾、用餐后归还托盘、使用厕所后冲水，以及鼓励家人朋友培养同样的习惯。

The Public Hygiene Council (PHC) is holding talks with town councils to step up the frequency of SG Clean Day to once every quarter this year, and eventually, once every month by 2022.

The initiative, SG Clean Day, is currently observed once a year. Town councils cease public sweeping at open areas and ground levels of housing estates for a day with the aim of showing the amount of accumulated litter there



will be without cleaners to sweep it away.

Speaking at the launch of annual month-long Keep Clean, Singapore! campaign, Minister for Sustainability and the

Environment Ms Grace Fu said everyone plays a critical role in fortifying Singapore's defence against public health threats. "As we've learnt from this Covid-19 pandemic, the first line of defence is cleanliness and hygiene of our public spaces. This is so essential for each and every one of us to take up this responsibility because we have to also keep our cleaners safe," said Ms Fu who is also MP for Yuhua SMC.

All green for JRTC in latest management report

【摘要】国家发展部于今年3月中发布2019财政年市镇会管理报告，评估所有市镇会在2019年4月至2020年3月的表现。(我国在去年7月全国大选前有16个市镇会) 裕廊-金文泰市镇会表现良好，五项指标全数获绿色评级。这五项指标包括：清洁、维修保养、电梯服务、服务与杂费 (S&CC) 欠款管理，以及企业治理。绿色为最佳评级，其次是橙色和红色。

In the latest TCMR for Financial Year 2019 ending 31 March 2020, which was released on 15 March 2021, Jurong-Clementi Town Council (JRTC) was among the 13 Town Councils that scored green across all the five performance indicators. The indicators include: estate cleanliness, estate maintenance, lift performance, service and conservancy charges (S&CC) arrears management and corporate governance.

According to the report, stain and litter (67%) and dumped bulky item and refuse (17%) were the top 2 cleanliness observations made by JRTC. The Town Council also noted

obstruction of common areas (37%) and storage of combustible items as its top 2 estate maintenance observations.

Come 2022, the TCMR will be split into two reports, with one covering only corporate governance; the other report will cover the rest of the four operational indicators indicated above.

ABOUT TOWN COUNCIL MANAGEMENT REPORT
Town Council Management Report (TCMR) was introduced in 2009 to provide residents with objective information on the key areas of estate management. This enables engagement between town councils and residents to bring about improvements in these key areas. The annual report, issued by the Ministry of National Development (MND), assesses the performance of town councils in five areas: estate cleanliness, estate maintenance, lift performance, management of arrears in S&CC and corporate governance. The green, amber or red ratings given are based on measurable, objective criteria submitted by town councils and their auditors.

KNOW THIS

Types of Cleanliness Observations	% of Total Observations
Stain and Litter	67%
Dumped bulky item / refuse	17%
Moss	6%
Graffiti	5%
Cobweb	3%

Types of Maintenance Observations	% of Total Observations
Obstruction of common areas	37%
Storage of combustible items	13%
Unauthorised fixtures, e.g. blind mounted as sun shade	13%
Damaged Plaster/large crack/spalling concrete	11%
Wild plants/weeds	5%

Estate cleanliness



Estate maintenance



Lift performance



Management of arrears in service and conservancy charges (S&CC)



Corporate governance



LATEST PERFORMANCE FOR JRTC

The Town Council Management Report framework measures five key areas of estate management. Each area is presented as a single indicator.

Keep our common areas obstruction-free

【摘要】放置在组屋走廊和公共范围(包括楼梯间、消防栓附近)的杂物容易引起火灾，危及安全。2019年，新加坡住宅场所共发生1168起火灾事故；其中441起涉及遗留的杂物和家用品，因此畅通无阻的走廊通道对所有居民至关重要。如果需要将鞋架或折叠式衣架放在组屋单位外，请务必确保至少1.2米无障碍空间，使组屋走廊畅通。

Do you know that obstructions found in HDB corridors and common areas (including staircase landings, dry riser compartments and hose reel compartments) pose a fire hazard and endanger personal safety?

In 2019 alone, 1,168 fire incidents happened in Singapore's residential premises; 441 of them involved discarded items and household contents. Fires incur costs and are damaging to one's health and environment.

Having unobstructed access is important for all residents, and even more so for wheelchair users, during house-moving, evacuations, and medical emergencies. If you need to place your small shoe rack or foldable clothing rack outside your flat, you are required to maintain uncluttered space that is at least 1.2-metre wide.

For safety reasons, the Singapore Civil Defence Force (SCDF) does not permit excessive storage of combustibles and installation of clothing rack at common corridor. Also, the placement/storage of objects at staircase and its landing, as well as within hose reel compartment and dry riser compartment is disallowed. In firefighting, every second counts. Such obstruction hinders fire safety and firefighting. Our property teams have been making their rounds and advising residents to keep common areas clutter-free.

Objects stored at common areas may attract pests, become mosquito-breeding spots or lead to hygiene problems. Moreover, clutter is unsightly and has been found by researchers to have a negative impact on physical and mental health. For example, dust from too much clutter may trigger an allergic reaction or an asthmatic attack.

For your convenience, our Town Council offers a Goodwill Free bulky item removal service which includes the disposal of unwanted or faulty bicycles. This service is only applicable for HDB residents of Jurong GRC, Yuhua SMC and Bukit Batok SMC. Each household is limited to three items once a month per trip. Items for removal must be placed outside the unit on the day of the appointment.

Bookings for the removal of bulky items must be made at least 2 working days in advance. The service is available from Mondays to Fridays (except public holidays), between 2pm and 5pm. Residents can fill in the online form by scanning the QR code below to apply for bulky item removal service, or call 6561 2222 to make the arrangement.

Easy steps to become safe:
安全环境只需简单的几步:

1

Keep all plants, shoe racks, etc. on the same side of corridor.

将所有的盆栽、鞋架等物品摆放在走廊的同一侧



2

Use our Bulky Items Removal Services!

使用我们的“大件物品搬运”服务



Call Town Council (6561 2222)

3

Tell your neighbours - be safe!
告诉你的邻居们：注意安全！





Facelifts in our neighbourhood

BUKIT BATOK



Blk 101 Bukit Batok West Ave 6 drop-off point



New covered walkway from Blk 207 to 208 Bukit Batok Central



Playground at Blk 624 Bukit Batok Central

BUKIT BATOK EAST



Blk 286B Toh Guan Rd fitness corner



Blk 285D Toh Guan Rd playground



Blk 283 Toh Guan Rd drop off point

CLEMENTI



Construction of roof over existing ramp at Blk 410 Commonwealth Ave West to existing bus stop



Upgrading of multi-generation fitness corner and children's playground between Blk 357 and Blk 358 Clementi Ave 2



Upgrading of awning for PCF kindergarten centre at Blk 462A Clementi Ave 3

JURONG CENTRAL



Playground at Blk 426 Jurong West Ave 1



Jogging track at Blk 301 to 310 Jurong East St 32 (Zone E)



Fitness corner at Blk 407 Jurong West St 42

JURONG SPRING



Upgraded playground at Blk 549 Jurong West St 42



Upgraded fitness corner at Blk 460 Jurong West St 41



Fitness corner at Blk 460 Jurong West St 41

TAMAN JURONG



New playground between Blk 138A and 138C Yuan Ching Rd



Upgraded multi-generation fitness corner at Blk 351 Corporation Drive



New high covered linkway from Blk 346 to 346A Kang Ching Rd

YUHUA



Upgrading of playground and fitness corner at Blk 101 Jurong East St 13



Repainting and repairs for Blk 241 to 245 Jurong East St 24



BUKIT BATOK



Mr Murali Pillai distributing dates to the Malay-Muslim community in Bukit Batok SMC.



The Sustainable Bright Spot initiative advocates strong ownership of the cleanliness of our neighbourhood.



There are many cycling routes in Bukit Batok that you and your neighbours can enjoy.

BUKIT BATOK EAST



Mdm Rahayu Mahzam participates in "Rent-A-Craft, Pay-By-Trash" programme at Jurong Lake Gardens.



Meeting residents of Bukit Batok East.



Porridge distribution for the month of Ramadan.

CLEMENTI



Dr Tan Wu Meng assisting in the packing of care packs for our conservancy workers.



Appreciating our conservancy workers for working tirelessly to keep our estate clean.



Distributing care packs that consist of necessities and food items.

JURONG CENTRAL



Mr Xie Yao Quan joins his residents to keep the estate clean on SGClean day.



Getting an insight to the maintenance of rooftops.



Bond-building with residents of Jurong Central

JURONG SPRING



Mr Shawn Huang Wei Zhong distributing Ramadan Porridge.



Joining Jurong-Clementi Town Council in estate inspection.



With a resident of Jurong Spring.

TAMAN JURONG



Mr Tharman engaging his residents at a community event.



Mr and Mrs Tharman interacting with Taman Jurong resident in a community event.



In conversation with a Taman Jurong resident.

YUHUA



Ms Grace Fu checking in on her residents at the vaccination centre of Yuhua.



Learning more about the roof works being carried out at the estates of Yuhua.



Celebrating the festivities with residents of Yuhua.

Your MPs' Online Meet-The-People Sessions

议员网上接见选民活动

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CLEMENTI

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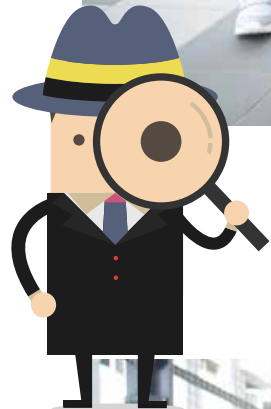
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Blk 456 #01-736 Jurong West ST 41 Singapore 640456
Tel: 6665 9888 . Opens Daily: 10Am to 9PM



Spot the differences & win

RESIDENTS
CAN PARTICIPATE
IN OUR CONTEST
AND WIN
A PRIZE.

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• 1800-275-5555
(After Office Hours, EMSU)

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enquiry@jrtc.org.sg

WEBSITE
www.jrtc.org.sg

OUR NEIGHBOURHOOD is the quarterly publication by Jurong-Clementi Town Council. The magazine is distributed free of charge to 83,059 households in Bukit Batok, Bukit Batok East, Clementi, Jurong Central, Jurong Spring, Taman Jurong and Yuhua. Copyright is held by the Town Council and the publisher, Focus Publishing, Singapore Press Holdings (SPH), Chinese Media Group (CMG). Production in whole or in part without permission is prohibited.

Well Done!
Congratulations to our Quiz Winners!
(Oct/Dec 2019 issue)

- Ow Chuan Boey Cecilia
- Ker Yi Xian Esther
- Lau Lai Peng
- Chen Swee Yew
- Siaw Moy Yin
- Tham Wai Wing
- Koh Horne Mun
- Ng Bee Eng
- Toh Liy Shan
- Sylvia Seow Chwee Gek
- Sewa Ne Hua
- Foo Ah Kiat
- Qing Qing
- Ang Bee Keow
- Enzo Chan Jinn Zhuo
- Lai Weng Keong
- Halela Binte Maward
- Vincent Neo Kok Hiong
- Rahmat bin Slammat
- Foong Soon Leng, Joyce

Spot five differences between these two pictures and circle them in Picture B. There are 20 prizes to be won. Results and answers will be announced in our next issue of Our Neighbourhood.
Simply complete the contest, seal your completed official entry form in an envelope and post it to:

**Quiz, c/o Jurong-Clementi Town Council
Block 630, Bukit Batok Central, #01-146,
Singapore 650630**

- Twenty all-correct entries will each win a prize from the Town Council.
- All winners will be notified by post.
- Closing date: 30 September 2021.
- Open to Singaporeans and Singapore Permanent Residents living in our estates.
- Only original forms will be accepted.
- The judges' decision shall be final.

Participant contact details:

Full Name:

Address:

Contact Number:

Email: